

| ST | MTRC_MONTH | CLEC_ID | MTRC_ID      | GEOGRAPHY    | MTRC_DESC                                                                       | PRODUCT_DESC                             | STANDARD                                                | FRP_PERF | CLEC_PERF | FRP_DEN | CLEC_DEN | FRP_NUM | CLEC_NUM  | DIFF   | STANDARD_DEV | Z_SCORE |
|----|------------|---------|--------------|--------------|---------------------------------------------------------------------------------|------------------------------------------|---------------------------------------------------------|----------|-----------|---------|----------|---------|-----------|--------|--------------|---------|
| NH | 1-Jun-12   | AGGR    | PO-1-01-6020 | Entire State | Average Response Time - Customer Service Record (CSR)                           | EDI                                      | Parity with Retail plus not more than four (4) seconds  | NA       | 2.67      | NA      | 623      | NA      | 1,666.00  | 2.67   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-1-01-6030 | Entire State | Average Response Time - Customer Service Record (CSR)                           | CORBA                                    | Parity with Retail plus not more than four (4) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-1-01-6050 | Entire State | Average Response Time - Customer Service Record (CSR)                           | WEB GUI/LSI/W                            | Parity with Retail plus not more than seven (7) seconds | NA       | 2.69      | NA      | 1191     | NA      | 3,206.00  | 2.69   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-1-02-6020 | Entire State | Average Response Time - Due Date Availability                                   | EDI                                      | Parity with Retail plus not more than four (4) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-1-02-6030 | Entire State | Average Response Time - Due Date Availability                                   | CORBA                                    | Parity with Retail plus not more than four (4) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-1-02-6050 | Entire State | Average Response Time - Due Date Availability                                   | WEB GUI/LSI/W                            | Parity with Retail plus not more than seven (7) seconds | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-1-03-6020 | Entire State | Average Response Time - Address Validation                                      | EDI                                      | Parity with Retail plus not more than four (4) seconds  | NA       | 7.79      | NA      | 579      | NA      | 4,509.00  | 7.79   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-1-03-6030 | Entire State | Average Response Time - Address Validation                                      | CORBA                                    | Parity with Retail plus not more than four (4) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-1-03-6050 | Entire State | Average Response Time - Address Validation                                      | WEB GUI/LSI/W                            | Parity with Retail plus not more than seven (7) seconds | NA       | 9.89      | NA      | 432      | NA      | 4,272.00  | 9.89   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-1-04-6020 | Entire State | Average Response Time - Product & Service Availability                          | EDI                                      | Parity with Retail plus not more than ten (10) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-1-04-6050 | Entire State | Average Response Time - Product & Service Availability                          | WEB GUI/LSI/W                            | Parity with Retail plus not more than ten (10) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-1-05-6020 | Entire State | Average Response Time - Telephone Number Availability & Reservation             | EDI                                      | Parity with Retail plus not more than four (4) seconds  | NA       | 44.50     | NA      | 2        | NA      | 89.00     | 44.50  | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-1-05-6030 | Entire State | Average Response Time - Telephone Number Availability & Reservation             | CORBA                                    | Parity with Retail plus not more than four (4) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-1-05-6050 | Entire State | Average Response Time - Telephone Number Availability & Reservation             | WEB GUI/LSI/W                            | Parity with Retail plus not more than seven (7) seconds | NA       | 21.05     | NA      | 66       | NA      | 1,389.00  | 21.05  | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-1-06-6020 | Entire State | Average Response Time - Mechanized Loop Qualification - xDSL                    | EDI                                      | Parity with Retail plus not more than four (4) seconds  | NA       | 2.88      | NA      | 8        | NA      | 23.00     | 2.88   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-1-06-6030 | Entire State | Average Response Time - Mechanized Loop Qualification - xDSL                    | CORBA                                    | Parity with Retail plus not more than four (4) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-1-06-6050 | Entire State | Average Response Time - Mechanized Loop Qualification - xDSL                    | WEB GUI/LSI/W                            | Parity with Retail plus not more than seven (7) seconds | NA       | 7.96      | NA      | 336      | NA      | 2,676.00  | 7.96   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-1-07-6020 | Entire State | Average Response Time - Rejected Query+                                         | EDI                                      | Parity with Retail plus not more than four (4) seconds  | NA       | 2.75      | NA      | 602      | NA      | 1,658.00  | 2.75   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-1-07-6030 | Entire State | Average Response Time - Rejected Query+                                         | CORBA                                    | Parity with Retail plus not more than four (4) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-1-07-6050 | Entire State | Average Response Time - Rejected Query+                                         | WEB GUI/LSI/W                            | Parity with Retail plus not more than seven (7) seconds | NA       | 2.47      | NA      | 592      | NA      | 1,460.00  | 2.47   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-1-08-6020 | Entire State | % Timeouts                                                                      | EDI                                      | not greater than 0.33%                                  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-1-08-6030 | Entire State | % Timeouts                                                                      | CORBA                                    | not greater than 0.33%                                  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-1-08-6050 | Entire State | % Timeouts                                                                      | WEB GUI/LSI/W                            | not greater than 0.33%                                  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-1-09-6020 | Entire State | Parsed CSR                                                                      | EDI                                      | Parity with Retail plus not more than 10 seconds        | NA       | 2.69      | NA      | 601      | NA      | 1,615.00  | 2.69   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-1-09-6030 | Entire State | Parsed CSR                                                                      | CORBA                                    | Parity with Retail plus not more than 10 seconds        | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-2-02-6010 | Entire State | OSS Interface Availability - Prime-Time                                         | WPTS                                     | >= 99.5%                                                | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-2-02-6020 | Entire State | OSS Interface Availability - Prime Time                                         | EDI                                      | >=99.5%                                                 | NA       | 100.00    | NA      | 28080    | NA      | 28,080.00 | 100.00 | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-2-02-6030 | Entire State | OSS Interface Availability - Prime Time                                         | CORBA                                    | >=99.5%                                                 | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-2-02-6060 | Entire State | OSS Interface Availability - Prime Time                                         | Maintenance - Electronic Bonding Interf. | >=99.5%                                                 | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-2-02-6080 | Entire State | OSS Interface Availability - Prime Time                                         | Maintenance Web GUI (RETAS) / Pre-c      | >=99.5%                                                 | NA       | 100.00    | NA      | 28080    | NA      | 28,080.00 | 100.00 | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-2-03-6010 | Entire State | OSS Interface Availability - Non-Prime-Time                                     | WPTS                                     | No Standard                                             | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-2-03-6020 | Entire State | OSS Interface Availability - Non-Prime Time                                     | EDI                                      | No Standard                                             | NA       | 100.00    | NA      | 15120    | NA      | 15,120.00 | 100.00 | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-2-03-6030 | Entire State | OSS Interface Availability - Non-Prime Time                                     | CORBA                                    | No Standard                                             | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-2-03-6060 | Entire State | OSS Interface Availability - Non-Prime Time                                     | Maintenance - Electronic Bonding Interf. | No Standard                                             | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-2-03-6080 | Entire State | OSS Interface Availability - Non-Prime Time                                     | Maintenance Web GUI (RETAS) / Pre-c      | No Standard                                             | NA       | 100.00    | NA      | 15120    | NA      | 15,120.00 | 100.00 | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-3-02-1000 | Entire State | % Answered within 30 Seconds - Ordering                                         | Resale & UNE combined                    | 80% within 30 Seconds                                   | NA       | 98.98     | NA      | 2161     | NA      | 2,139.00  | 98.98  | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-3-04-1000 | Entire State | % Answered within 30 Seconds - Repair                                           | Resale & UNE combined                    | 80% within 30 Seconds                                   | NA       | 91.57     | NA      | 6646     | NA      | 6,086.00  | 91.57  | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-4-01-6622 | Entire State | % Change Management Notices Sent on Time                                        | Change Confirmation - Type 2 - Regular   | 95%                                                     | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-4-01-6661 | Entire State | % Change Management Notices Sent on Time                                        | Change Notification: Type 3 - Industry   | 95%                                                     | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-4-01-6662 | Entire State | % Change Management Notices Sent on Time                                        | Change Confirmation: Type 3 - Industry   | 95%                                                     | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-4-01-6671 | Entire State | % Change Management Notices Sent on Time                                        | Change Notification: Type 1 - Emergency  | 95%                                                     | NA       | 100.00    | NA      | 2        | NA      | 2.00      | 100.00 | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-4-02-6622 | Entire State | Change Management Notice - Delay one (1) to seven (7) days                      | Change Confirmation - Type 2 - Regular   | No Standard                                             | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-4-02-6661 | Entire State | Change Management Notice - Delay one (1) to seven (7) days                      | Change Notification: Type 3 - Industry   | No Standard                                             | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-4-02-6662 | Entire State | Change Management Notice - Delay one (1) to seven (7) days                      | Change Confirmation: Type 3 - Industry   | No Standard                                             | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-4-02-6671 | Entire State | Change Management Notice - Delay one (1) to seven (7) days                      | Change Notification: Type 1 - Emergency  | No Standard                                             | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-4-03-6622 | Entire State | Change Management Notice - Delay eight (8) plus days                            | Change Confirmation - Type 2 - Regular   | No delayed notices & documentation over 8 calendar days | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-4-03-6661 | Entire State | Change Management Notice - Delay eight (8) plus days                            | Change Notification: Type 3 - Industry   | No delayed notices & documentation over 8 calendar days | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-4-03-6662 | Entire State | Change Management Notice - Delay eight (8) plus days                            | Change Confirmation: Type 3 - Industry   | No delayed notices & documentation over 8 calendar days | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-4-03-6671 | Entire State | Change Management Notice - Delay eight (8) plus days                            | Change Notification: Type 1 - Emergency  | No delayed notices & documentation over 8 calendar days | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-5-01-6000 | Entire State | % On Time Notice of Interface Outage                                            | Systems Metrics                          | 95%                                                     | NA       | 50.00     | NA      | 2        | NA      | 1.00      | 50.00  | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-6-01-6000 | Entire State | Software Validation                                                             | Systems Metrics                          | <= 5%                                                   | NA       | R3        | NA      | R3       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-7-01-6000 | Entire State | % Software Problem Resolution Timeliness                                        | Systems Metrics                          | >=95%                                                   | NA       | R3        | NA      | R3       | NA      | R3        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-7-02-6000 | Entire State | Delay Hours - Software Resolution - Change - Transactions failed - No           | Systems Metrics                          | 48 hours                                                | NA       | R3        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-7-03-6000 | Entire State | Delay Hours - Software Resolution - Change - Transactions failed with           | Systems Metrics                          | 10 days                                                 | NA       | R3        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-7-04-6000 | Entire State | Delay Hours - Failed/Rejected Test Deck Transactions - Transactions failed - No | Systems Metrics                          | 48 hours                                                | NA       | R3        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-8-01-6000 | Entire State | % On Time - Manual Loop Qualification                                           | Systems Metrics                          | 95% within 48 Hours                                     | NA       | 100.00    | NA      | 51       | NA      | 51.00     | 100.00 | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | PO-8-02-6000 | Entire State | % On Time - Engineering Record Request                                          | Systems Metrics                          | 95% within 72 Hours                                     | NA       | 100.00    | NA      | 1        | NA      | 1.00      | 100.00 | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | OR-1-02-2320 | Entire State | % On Time LSRC - Flow Through                                                   | Resale POTS/Pre-qualified Complex        | 95% within 2 Hours                                      | NA       | 100.00    | NA      | 721      | NA      | 721.00    | 100.00 | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | OR-1-02-3140 | Entire State | % On Time LSRC - Flow Through                                                   | UNE POTS Platform                        | 95% Within 2 Hours                                      | NA       | 100.00    | NA      | 178      | NA      | 178.00    | 100.00 | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | OR-1-02-3331 | Entire State | % On Time LSRC - Flow Through                                                   | UNE Loop/Pre-qualified Complex/LNP       | 95% within 2 Hours                                      | NA       | 100.00    | NA      | 1386     | NA      | 1,386.00  | 100.00 | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | OR-1-04-2210 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)          | Resale Specials DS0                      | 95% within 48 Hours                                     | NA       | 100.00    | NA      | 1        | NA      | 1.00      | 100.00 | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | OR-1-04-2211 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)          | Resale Specials DS1                      | 95% within 48 Hours                                     | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | OR-1-04-2213 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)          | Resale Specials DS3                      | 95% within 48 Hours                                     | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | OR-1-04-2214 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)          | Resale Specials (Non DS0, Non DS1 &      | 95% within 48 Hours                                     | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | OR-1-04-2320 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)          | Resale POTS/Pre-qualified Complex        | 95% within 24 Hours                                     | NA       | 100.00    | NA      | 311      | NA      | 311.00    | 100.00 | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | OR-1-04-2341 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)          | Resale 2-Wire Digital Services           | 95% within 72 Hours                                     | NA       | 100.00    | NA      | 1        | NA      | 1.00      | 100.00 | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | OR-1-04-3140 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)          | UNE POTS Platform                        | 95% Within 24 Hours                                     | NA       | 100.00    | NA      | 88       | NA      | 88.00     | 100.00 | 0.00         |         |
| NH | 1-Jun-12   | AGGR    | OR-1-04-3210 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)          | UNE Specials DS0                         | 95% within 48 Hours                                     | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |

| ST | METRIC_MONTH | CLEC_ID | METRIC_ID    | GEOGRAPHY    | METRIC_DESC                                                                 | PRODUCT_DESC                                 | STANDARD                                                                                                                          | FRP_PERF | CLEC_PERF | FRP_DEN | CLEC_DEN | FRP_NUM | CLEC_NUM | DIFF   | STANDARD_DEV | Z_SCORE |
|----|--------------|---------|--------------|--------------|-----------------------------------------------------------------------------|----------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|----------|-----------|---------|----------|---------|----------|--------|--------------|---------|
| NH | 1-Jun-12     | AGGR    | OR-1-04-3331 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)      | UNE Loop/Pre-qualified Complex/LNP           | 95% within 24 Hours                                                                                                               | NA       | 91.79     | NA      | 475      | NA      | 436.00   | 91.79  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-04-3340 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)      | UNE 2-Wire xDSL - Line Sharing & Line        | 95% within 72 Hours                                                                                                               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-04-3341 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)      | UNE 2-Wire Digital Services                  | 95% within 72 Hours                                                                                                               | NA       | 100.00    | NA      | 1        | NA      | 1.00     | 100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-04-3342 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)      | UNE 2-Wire xDSL Loops                        | 95% within 72 Hours                                                                                                               | NA       | 100.00    | NA      | 13       | NA      | 13.00    | 100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-06-2210 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)         | Resale Specials DS0                          | 95% within five business days                                                                                                     | NA       | 100.00    | NA      | 3        | NA      | 3.00     | 100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-06-2211 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)         | Resale Specials DS1                          | 95% within five business days                                                                                                     | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-06-2213 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)         | Resale Specials DS3                          | 95% within five business days                                                                                                     | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-06-2214 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)         | Resale Specials (Non DS0, Non DS1 & Non DS3) | 95% within five business days                                                                                                     | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-06-2320 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)         | Resale POTS/Pre-qualified Complex            | 95% within 72 Hours                                                                                                               | NA       | 100.00    | NA      | 4        | NA      | 4.00     | 100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-06-2341 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)         | Resale 2-Wire Digital Services               | 95% within 72 Hours                                                                                                               | NA       | 100.00    | NA      | 4        | NA      | 4.00     | 100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-06-3140 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)         | UNE POTS Platform                            | 95% Within 72 Hours                                                                                                               | NA       | 95.83     | NA      | 24       | NA      | 23.00    | 95.83  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-06-3210 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)         | UNE Specials DS0                             | 95% within five business days                                                                                                     | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-06-3211 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)         | UNE Specials DS1                             | 95% within five business days                                                                                                     | NA       | 88.24     | NA      | 17       | NA      | 15.00    | 88.24  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-06-3213 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)         | UNE Specials DS3                             | 95% within five business days                                                                                                     | NA       | 100.00    | NA      | 2        | NA      | 2.00     | 100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-06-3214 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)         | UNE Specials (Non DS0, Non DS1 & Non DS3)    | 95% within five business days                                                                                                     | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-06-3331 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)         | UNE Loop/Pre-qualified Complex/LNP           | 95% within 72 Hours                                                                                                               | NA       | 66.67     | NA      | 3        | NA      | 2.00     | 66.67  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-06-3341 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)         | UNE 2-Wire Digital Services                  | 95% within 72 Hours                                                                                                               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-06-3342 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)         | UNE 2-Wire xDSL Loops                        | 95% within 72 Hours                                                                                                               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-08-3210 | Entire State | % On Time ASRC - No Facility Check (Fax/Mail)                               | UNE Specials DS0                             | 95% within 72 Hours                                                                                                               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-10-3210 | Entire State | % On Time ASRC - Facility Check (Fax/Mail)                                  | UNE Specials DS0                             | 95% within six business days                                                                                                      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-10-3211 | Entire State | % On Time ASRC - Facility Check (Fax/Mail)                                  | UNE Specials DS1                             | 95% within six business days                                                                                                      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-10-3213 | Entire State | % On Time ASRC - Facility Check (Fax/Mail)                                  | UNE Specials DS3                             | 95% within six business days                                                                                                      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-10-3214 | Entire State | % On Time ASRC - Facility Check (Fax/Mail)                                  | UNE Specials (Non DS0, Non DS1 & Non DS3)    | 95% within six business days                                                                                                      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-12-5020 | Entire State | % On Time FOC                                                               | Interconnection Trunks (CLEC) (<= 192 ε      | 95% on time 10 Business Days                                                                                                      | NA       | 100.00    | NA      | 2        | NA      | 2.00     | 100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-12-5030 | Entire State | % On Time FOC                                                               | Interconnection Trunks (CLEC) (> 192 ε       | Negotiated Process                                                                                                                | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-13-5000 | Entire State | % On Time Design Layout Record (DLR)                                        | Interconnection Trunks (CLEC)                | 95% on time 10 Business Days                                                                                                      | NA       | 0.00      | NA      | 1        | NA      | 0.00     | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-19-5020 | Entire State | % On Time Response - Request for Inbound Augment Trunks                     | FairPoint Inbound Augment Trunks (<= 1       | 95% on time                                                                                                                       | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-1-19-5030 | Entire State | % On Time Response - Request for Inbound Augment Trunks                     | FairPoint Inbound Augment Trunks (> 1        | Negotiated Process                                                                                                                | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-02-2320 | Entire State | % On Time LSR Reject (Flow-Through)                                         | Resale POTS/Pre-qualified Complex            | 95% within 2 Hours                                                                                                                | NA       | 100.00    | NA      | 12       | NA      | 12.00    | 100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-02-3140 | Entire State | % On Time LSR Reject (Flow-Through)                                         | UNE POTS Platform                            | 95% Within 2 Hours                                                                                                                | NA       | 100.00    | NA      | 3        | NA      | 3.00     | 100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-02-3331 | Entire State | % On Time LSR Reject (Flow-Through)                                         | UNE Loop/Pre-qualified Complex/LNP           | 95% within 2 Hours                                                                                                                | NA       | 100.00    | NA      | 1        | NA      | 1.00     | 100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-04-2200 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) | Resale Specials                              | 95% within 48 Hours                                                                                                               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-04-2320 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) | Resale POTS/Pre-qualified Complex            | 95% within 24 Hours                                                                                                               | NA       | 100.00    | NA      | 118      | NA      | 118.00   | 100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-04-2341 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) | Resale 2-Wire Digital Services               | 95% within 72 Hours                                                                                                               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-04-3140 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) | UNE POTS Platform                            | 95% Within 24 Hours                                                                                                               | NA       | 100.00    | NA      | 24       | NA      | 24.00    | 100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-04-3200 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) | UNE Specials                                 | 95% within 48 Hours                                                                                                               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-04-3331 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) | UNE Loop/Pre-qualified Complex/LNP           | 95% within 24 Hours                                                                                                               | NA       | 100.00    | NA      | 11       | NA      | 11.00    | 100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-04-3340 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) | UNE 2-Wire xDSL - Line Sharing & Line        | 95% within 72 Hours                                                                                                               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-04-3341 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) | UNE 2-Wire Digital Services                  | 95% within 72 Hours                                                                                                               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-04-3342 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through) | UNE 2-Wire xDSL Loops                        | 95% within 72 Hours                                                                                                               | NA       | 100.00    | NA      | 2        | NA      | 2.00     | 100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-06-2200 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)    | Resale Specials                              | 95% within five (5) business days                                                                                                 | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-06-2320 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)    | Resale POTS/Pre-qualified Complex            | 95% within 72 Hours                                                                                                               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-06-2341 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)    | Resale 2-Wire Digital Services               | 95% within 72 Hours                                                                                                               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-06-3140 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)    | UNE POTS Platform                            | 95% Within 72 Hours                                                                                                               | NA       | 100.00    | NA      | 3        | NA      | 3.00     | 100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-06-3210 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)    | UNE Specials DS0                             | 95% within five (5) business days                                                                                                 | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-06-3211 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)    | UNE Specials DS1                             | 95% within five (5) business days                                                                                                 | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-06-3213 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)    | UNE Specials DS3                             | 95% within five (5) business days                                                                                                 | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-06-3214 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)    | UNE Specials (Non DS0 Non DS1 & Non DS3)     | 95% within five (5) business days                                                                                                 | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-06-3331 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)    | UNE Loop/Pre-qualified Complex/LNP           | 95% within 72 Hours                                                                                                               | NA       | 100.00    | NA      | 1        | NA      | 1.00     | 100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-06-3341 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)    | UNE 2-Wire Digital Services                  | 95% within 72 Hours                                                                                                               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-06-3342 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)    | UNE 2-Wire xDSL Loops                        | 95% within 72 Hours                                                                                                               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-08-3200 | Entire State | % On Time Reject - No Facility Check (Fax)                                  | UNE Specials                                 | 95% within 72 Hours                                                                                                               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-10-3200 | Entire State | % On Time Reject - Facility Check (Fax)                                     | UNE Specials                                 | 95% within six business days                                                                                                      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-12-5020 | Entire State | % On Time Trunk ASR Reject                                                  | Interconnection Trunks (CLEC) (<= 192 ε      | 95% on time less than or equal to seven (7) business days                                                                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-2-12-5030 | Entire State | % On Time Trunk ASR Reject                                                  | Interconnection Trunks (CLEC) (> 192 ε       | Negotiated Process                                                                                                                | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-3-01-2000 | Entire State | % Rejects                                                                   | Resale                                       | No Standard                                                                                                                       | NA       | 9.63      | NA      | 1371     | NA      | 132.00   | 9.63   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-3-01-3000 | Entire State | % Rejects                                                                   | UNE                                          | No Standard                                                                                                                       | NA       | 5.37      | NA      | 764      | NA      | 41.00    | 5.37   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-3-02-1000 | Entire State | % LSR Resubmission Not Rejected                                             | Resale & UNE combined (EDI)                  | 95%                                                                                                                               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-4-11-1000 | Entire State | % Completed orders with neither a PCN nor BCN sent                          | Resale & UNE combined (EDI)                  | 0.25% of PCNs that received neither a PCN nor a BCN within two business days from the SOP posting of the provisioning of the last | NA       | 0.00      | NA      | 2224     | NA      | 0.00     | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-4-16-1000 | Entire State | % Provisioning Completion Notifiers sent within one (1) Business Day        | Resale & UNE combined (EDI)                  | 95% of PCNs sent within one (1) business day                                                                                      | NA       | 97.82     | NA      | 824      | NA      | 806.00   | 97.82  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-4-17-1000 | Entire State | % Billing Completion Notifiers sent on time                                 | Resale & UNE combined (EDI)                  | 95.50%                                                                                                                            | NA       | 99.43     | NA      | 2113     | NA      | 2,101.00 | 99.43  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-5-01-2000 | Entire State | % Flow Through - Total                                                      | Resale                                       | No Standard Developed                                                                                                             | NA       | 48.05     | NA      | 77       | NA      | 37.00    | 48.05  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-5-01-3112 | Entire State | % Flow Through - Total                                                      | UNE POTS - Loop                              | No Standard Developed                                                                                                             | NA       | 93.14     | NA      | 306      | NA      | 285.00   | 93.14  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-5-01-3121 | Entire State | % Flow Through - Total                                                      | UNE POTS - Other                             | No Standard Developed                                                                                                             | NA       | 95.74     | NA      | 2066     | NA      | 1,978.00 | 95.74  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-5-01-3140 | Entire State | % Flow Through - Total                                                      | UNE POTS Platform                            | No Standard Developed                                                                                                             | NA       | 81.94     | NA      | 227      | NA      | 186.00   | 81.94  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-5-03-2000 | Entire State | % Flow Through Achieved                                                     | Resale                                       | 95% for % flow-through achieved                                                                                                   | NA       | 75.68     | NA      | 37       | NA      | 28.00    | 75.68  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-5-03-3112 | Entire State | % Flow Through Achieved                                                     | UNE POTS - Loop                              | 95% for % flow through achieved                                                                                                   | NA       | 91.07     | NA      | 291      | NA      | 265.00   | 91.07  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-5-03-3121 | Entire State | % Flow Through Achieved                                                     | UNE POTS - Other                             | 95% for % flow through achieved                                                                                                   | NA       | 95.45     | NA      | 2042     | NA      | 1,949.00 | 95.45  | 0.00         |         |

| ST | METRIC_MONTH | CLEC_ID | METRIC_ID     | GEOGRAPHY    | METRIC_DESC                                                           | PRODUCT_DESC                             | STANDARD                                                | FRP_PERF | CLEC_PERF | FRP_DEN | CLEC_DEN | FRP_NUM | CLEC_NUM | DIFF   | STANDARD_DEV | Z_SCORE |
|----|--------------|---------|---------------|--------------|-----------------------------------------------------------------------|------------------------------------------|---------------------------------------------------------|----------|-----------|---------|----------|---------|----------|--------|--------------|---------|
| NH | 1-Jun-12     | AGGR    | OR-5-03-3140  | Entire State | % Flow Through Achieved                                               | UNE POTS Platform                        | 95% for % flow through achieved                         | NA       | 80.00     | NA      | 50       | NA      | 40.00    | 80.00  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-6-01-1000  | Entire State | % Service Order Accuracy                                              | Resale and UNE Loop/Complex/LNP (c       | 95% Orders without FairPoint Errors                     | NA       | 95.10     | NA      | 102      | NA      | 97.00    | 95.10  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-6-03-2000  | Entire State | % Accuracy - LSRC                                                     | Resale                                   | not more than 5% of LSRCs resent due to FairPoint error | NA       | 2.26      | NA      | 1104     | NA      | 25.00    | 2.26   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-6-03-3140  | Entire State | % Accuracy - LSRC                                                     | UNE POTS Platform                        | not more than 5% of LSRCs resent due to FairPoint error | NA       | 4.33      | NA      | 323      | NA      | 14.00    | 4.33   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-6-03-3331  | Entire State | % Accuracy - LSRC                                                     | UNE Loop/Complex/LNP                     | not more than 5% of LSRCs resent due to FairPoint error | NA       | 0.89      | NA      | 450      | NA      | 4.00     | 0.89   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-6-04-1040  | Entire State | % Accuracy - Directory Listing                                        | All Directory Listings (combined Stand-a | 95% orders without Verizon errors                       | NA       | 83.84     | NA      | 198      | NA      | 166.00   | 83.84  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-7-01-2000  | Entire State | % Order Confirmation/Rejects sent within Three (3) Business Days      | Resale                                   | 95%                                                     | NA       | 98.97     | NA      | 1072     | NA      | 1,061.00 | 98.97  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-7-01-3140  | Entire State | % Order Confirmation/Rejects sent within Three (3) Business Days      | UNE POTS Platform                        | 95%                                                     | NA       | 96.42     | NA      | 307      | NA      | 296.00   | 96.42  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-7-01-3331  | Entire State | % Order Confirmation/Rejects sent within Three (3) Business Days      | UNE Loop                                 | 95%                                                     | NA       | 99.68     | NA      | 312      | NA      | 311.00   | 99.68  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-8-01-2000  | Entire State | % Acknowledgements on Time                                            | Resale                                   | 95% within two (2) hours                                | NA       | 83.90     | NA      | 677      | NA      | 568.00   | 83.90  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-8-01-3000  | Entire State | % Acknowledgements on Time                                            | UNE                                      | 95% within two (2) hours                                | NA       | 95.79     | NA      | 95       | NA      | 91.00    | 95.79  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-9-01-2000  | Entire State | % Acknowledgement Completeness                                        | Resale                                   | 99%                                                     | NA       | 89.61     | NA      | 741      | NA      | 664.00   | 89.61  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-9-01-3000  | Entire State | % Acknowledgement Completeness                                        | UNE                                      | 99%                                                     | NA       | 52.49     | NA      | 181      | NA      | 95.00    | 52.49  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-10-01-1000 | Entire State | % of PON Exceptions Resolved Within Three (3) Business Days           | Resale & UNE combined                    | 95% resolved within three (3) Business Days             | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-10-02-1000 | Entire State | % of PON Exceptions Resolved Within Ten (10) Business Days            | Resale & UNE combined                    | 99% resolved within ten (10) business days              | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-11-01-1130 | Entire State | % Resale/UNE-P Provider Notifications in Days                         | Resale & UNE-P combined                  | 95% in two (2) Calendar Days                            | NA       | 83.94     | NA      | 411      | NA      | 345.00   | 83.94  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OR-13-01-3523 | Entire State | % of Large Job Hot Cut Project Negotiations Completed                 | UNE Loop - Large Job Hot Cut             | 98% within four business days                           | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-01-2110  | Entire State | Average Interval Offered - Total No Dispatch                          | Resale POTS Business                     | Parity with FP Retail                                   | 0.99     | 3.21      | 666     | 34       | 661     | 109.00   | 2.21   | 0.00         | -2.41   |
| NH | 1-Jun-12     | AGGR    | PR-1-01-2120  | Entire State | Average Interval Offered - Total No Dispatch                          | Resale POTS Residence                    | Parity with FP Retail                                   | 1.71     | 0.00      | 3595    | 2        | 6155    | 0.00     | -1.71  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-01-2341  | Entire State | Average Interval Offered - Total No Dispatch                          | Resale 2-Wire Digital Services           | Parity with FP Retail                                   | 0.67     | NA        | 3       | NA       | 2       | NA       | -0.67  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-01-3140  | Entire State | Average Interval Offered - Total No Dispatch                          | UNE POTS Platform                        | Parity With FP Retail                                   | 1.60     | 1.78      | 4261    | 173      | 6816    | 308.00   | 0.18   | 0.00         | 2.20    |
| NH | 1-Jun-12     | AGGR    | PR-1-01-3341  | Entire State | Average Interval Offered - Total No Dispatch                          | UNE 2-Wire Digital Services              | Parity with FP Retail                                   | 0.67     | NA        | 3       | NA       | 2       | NA       | -0.67  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-01-3342  | Entire State | Average Interval Offered - Total No Dispatch                          | UNE 2-Wire xDSL Loops                    | No Standard                                             | NA       | 4.64      | NA      | 14       | NA      | 65.00    | 4.64   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-01-3343  | Entire State | Average Interval Offered - Total No Dispatch                          | UNE 2-Wire xDSL - Line Sharing           | Parity with VADI/DSNO and Retail Line Sharing           | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-01-3345  | Entire State | Average Interval Offered - Total No Dispatch                          | UNE 2-Wire xDSL - Line Splitting         | Parity with VADI/DSNO and Retail Line Sharing           | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-02-2341  | Entire State | Average Interval Offered - Total Dispatch                             | Resale 2-Wire Digital Services           | Parity with FP Retail                                   | 5.00     | 1.00      | 1       | 1        | 5       | 1.00     | -4.00  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-02-3341  | Entire State | Average Interval Offered - Total Dispatch                             | UNE 2-Wire Digital Services              | Parity with FP Retail                                   | 5.00     | NA        | 1       | NA       | 5       | NA       | -5.00  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-02-3342  | Entire State | Average Interval Offered - Total Dispatch                             | UNE 2-Wire xDSL Loops                    | No Standard                                             | NA       | 6.58      | NA      | 33       | NA      | 217.00   | 6.58   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-02-3343  | Entire State | Average Interval Offered - Total Dispatch                             | UNE 2-Wire xDSL - Line Sharing           | Parity with VADI/DSNO and Retail Line Sharing           | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-02-3345  | Entire State | Average Interval Offered - Total Dispatch                             | UNE 2-Wire xDSL - Line Splitting         | Parity with VADI/DSNO and Retail Line Sharing           | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-03-2110  | Entire State | Average Interval Offered - Dispatch one (1) to five (5) Lines         | Resale POTS Business                     | Parity with FP Retail                                   | 6.34     | 6.00      | 228     | 10       | 1446    | 60.00    | -0.34  | 0.00         | -0.25   |
| NH | 1-Jun-12     | AGGR    | PR-1-03-2120  | Entire State | Average Interval Offered - Dispatch one (1) to five (5) Lines         | Resale POTS Residence                    | Parity with FP Retail                                   | 4.52     | NA        | 256     | NA       | 1156    | NA       | -4.52  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-03-3112  | Entire State | Average Interval Offered - Dispatch one (1) to five (5) Lines         | UNE POTS Loop                            | Parity with FP Retail                                   | 5.38     | 5.35      | 484     | 49       | 2602    | 262.00   | -0.03  | 0.00         | -0.35   |
| NH | 1-Jun-12     | AGGR    | PR-1-03-3140  | Entire State | Average Interval Offered - Dispatch one (1) to five (5) Lines         | UNE POTS Platform                        | Parity With FP Retail                                   | 5.38     | 4.69      | 484     | 13       | 2602    | 61.00    | -0.68  | 0.00         | 0.41    |
| NH | 1-Jun-12     | AGGR    | PR-1-04-2100  | Entire State | Average Interval Offered - Dispatch six (6) to nine (9) Lines         | Resale POTS                              | Parity with FP Retail                                   | 4.71     | 8.67      | 7       | 3        | 33      | 26.00    | 3.95   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-04-3112  | Entire State | Average Interval Offered - Dispatch six (6) to nine (9) Lines         | UNE POTS Loop                            | Parity with FP Retail                                   | 4.71     | 12.00     | 7       | 1        | 33      | 12.00    | 7.29   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-04-3140  | Entire State | Average Interval Offered - Dispatch six (6) to nine (9) Lines         | UNE POTS Platform                        | Parity With FP Retail                                   | 4.71     | 0.00      | 7       | 2        | 33      | 0.00     | -4.71  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-05-2100  | Entire State | Average Interval Offered - Dispatch (>= 10 Lines)                     | Resale POTS                              | Parity with FP Retail                                   | 1.33     | 4.33      | 3       | 3        | 4       | 13.00    | 3.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-05-3112  | Entire State | Average Interval Offered - Dispatch (>= 10 Lines)                     | UNE POTS Loop                            | Parity with FP Retail                                   | 1.33     | NA        | 3       | NA       | 4       | NA       | -1.33  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-05-3140  | Entire State | Average Interval Offered - Dispatch (>= 10 Lines)                     | UNE POTS Platform                        | Parity With FP Retail                                   | 1.33     | NA        | 3       | NA       | 4       | NA       | -1.33  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-06-2210  | Entire State | Average Interval Offered - Specials DS0                               | Resale DS0                               | Parity with FP Retail                                   | 6.00     | 3.00      | 3       | 1        | 18      | 3.00     | -3.00  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-06-3210  | Entire State | Average Interval Offered - Specials DS0                               | UNE DS0                                  | Parity with FP Retail                                   | 6.00     | NA        | 3       | NA       | 18      | NA       | -6.00  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-07-2211  | Entire State | Average Interval Offered - Specials DS1                               | Resale DS1                               | Parity with FP Retail                                   | 13.69    | NA        | 48      | NA       | 657     | NA       | -13.69 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-07-3211  | Entire State | Average Interval Offered - Specials DS1                               | UNE DS1                                  | Parity with FP Retail                                   | 13.69    | 9.05      | 48      | 21       | 657     | 190.00   | -4.64  | 0.00         | 3.72    |
| NH | 1-Jun-12     | AGGR    | PR-1-08-2213  | Entire State | Average Interval Offered - Specials DS3                               | Resale DS3                               | Parity with FP Retail                                   | 32.94    | NA        | 16      | NA       | 527     | NA       | -32.94 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-08-3213  | Entire State | Average Interval Offered - Specials DS3                               | UNE DS3                                  | Parity with FP Retail                                   | 32.94    | 11.00     | 16      | 1        | 527     | 11.00    | -21.94 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-09-3511  | Entire State | Average Interval Offered - Total                                      | UNE EEL Backbone                         | No Standard                                             | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-09-3512  | Entire State | Average Interval Offered - Total                                      | UNE EEL Loop                             | No Standard                                             | NA       | 9.00      | NA      | 1        | NA      | 9.00     | 9.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-09-3530  | Entire State | Average Interval Offered - Total                                      | UNE IOF                                  | No Standard                                             | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-09-5020  | Entire State | Average Interval Offered - Total                                      | Interconnection Trunks ((CLEC) <= 192    | Parity with FP Retail                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-09-5030  | Entire State | Average Interval Offered - Total                                      | Interconnection Trunks ((CLEC) > 192     | Parity with FP Retail                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-12-2103  | Entire State | Average Interval Offered - Disconnects                                | Resale POTS/Complex                      | Parity with FP Retail                                   | 0.67     | NA        | 3       | NA       | 2       | NA       | -0.67  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-12-2200  | Entire State | Average Interval Offered - Disconnects                                | Resale Specials                          | Parity with FP Retail                                   | 4.25     | 5.00      | 32      | 3        | 136     | 15.00    | 0.75   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-12-3133  | Entire State | Average Interval Offered - Disconnects                                | UNE POTS & Complex                       | Parity with FP Retail                                   | 0.67     | NA        | 3       | NA       | 2       | NA       | -0.67  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-12-3200  | Entire State | Average Interval Offered - Disconnects                                | UNE Specials                             | Parity with FP Retail                                   | 4.25     | 5.70      | 32      | 80       | 136     | 456.00   | 1.45   | 0.00         | -2.39   |
| NH | 1-Jun-12     | AGGR    | PR-1-13-3525  | Entire State | Average Interval Offered - Hot Cuts - No Dispatch                     | UNE POTS Loop - Batch Hot Cut (all lin   | No Standard                                             | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-1-13-3529  | Entire State | Average Interval Offered - Hot Cuts - No Dispatch                     | UNE POTS Loop - Basic Hot Cut (21 lin    | No Standard                                             | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-3-01-2100  | Entire State | % Completed in one (1) Day one (1) to five (5) Lines - No Dispatch    | Resale POTS                              | Parity with FP Retail                                   | 60.53    | 16.67     | 489     | 6        | 296     | 1.00     | -43.87 | 0.00         | -2.66   |
| NH | 1-Jun-12     | AGGR    | PR-3-01-3140  | Entire State | % Completed in one (1) Day one (1) to five (5) Lines - No Dispatch    | UNE POTS Platform                        | Parity with FP Retail                                   | 60.53    | 73.47     | 489     | 49       | 296     | 36.00    | 12.94  | 0.00         | 1.64    |
| NH | 1-Jun-12     | AGGR    | PR-3-03-3343  | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - No Dispatch | UNE 2-Wire xDSL - Line Sharing           | Parity with VADI/DSNO and Retail Line Sharing           | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-3-03-3343a | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - No Dispatch | UNE 2-Wire xDSL - Line Sharing           | 95% within the lesser of three (3) business days        | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-3-03-3345  | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - No Dispatch | UNE 2-Wire xDSL - Line Splitting         | Parity with VADI/DSNO and Retail Line Sharing           | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-3-03-3345a | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - No Dispatch | UNE 2-Wire xDSL - Line Splitting         | 95% within the lesser of three (3) business days        | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-3-06-2100  | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - Dispatch    | Resale POTS                              | Parity with FP Retail                                   | 17.75    | 20.00     | 445     | 10       | 79      | 2.00     | 2.25   | 0.00         | 0.14    |
| NH | 1-Jun-12     | AGGR    | PR-3-06-3113  | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - Dispatch    | UNE POTS Loop New                        | Parity with FP Retail                                   | 17.75    | 4.65      | 445     | 43       | 79      | 2.00     | -13.10 | 0.00         | -2.76   |
| NH | 1-Jun-12     | AGGR    | PR-3-06-3140  | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - Dispatch    | UNE POTS Platform                        | Parity with FP Retail                                   | 17.75    | 18.18     | 445     | 11       | 79      | 2.00     | 0.43   | 0.00         | 0.28    |
| NH | 1-Jun-12     | AGGR    | PR-3-08-3534  | Entire State | % Completed in five (5) days - No Dispatch                            | UNE Basic Hot Cut Loops (1-10 lines)     | 95%                                                     | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-3-09-2100  | Entire State | % Completed in five (5) Days one (1) to five (5) Lines - Dispatch     | Resale POTS                              | Parity with FP Retail                                   | 83.40    | 85.71     | 934     | 21       | 779     | 18.00    | 2.31   | 0.00         | 0.08    |

| ST | METRIC_MONTH | CLEC_ID | METRIC_ID    | GEOGRAPHY    | METRIC_DESC                                                       | PRODUCT_DESC                                    | STANDARD                                      | FRP_PERF | CLEC_PERF | FRP_DEN | CLEC_DEN | FRP_NUM | CLEC_NUM | DIFF    | STANDARD_DEV | Z_SCORE |
|----|--------------|---------|--------------|--------------|-------------------------------------------------------------------|-------------------------------------------------|-----------------------------------------------|----------|-----------|---------|----------|---------|----------|---------|--------------|---------|
| NH | 1-Jun-12     | AGGR    | PR-3-09-3113 | Entire State | % Completed in five (5) Days one (1) to five (5) Lines - Dispatch | UNE POTS Loop New                               | Parity with FP Retail                         | 83.40    | 44.19     | 934     | 43       | 779     | 19.00    | -39.22  | 0.00         | -5.00   |
| NH | 1-Jun-12     | AGGR    | PR-3-09-3140 | Entire State | % Completed in five (5) Days one (1) to five (5) Lines - Dispatch | UNE POTS Platform                               | Parity with FP Retail                         | 83.40    | 96.67     | 934     | 60       | 779     | 58.00    | 13.26   | 0.00         | 2.88    |
| NH | 1-Jun-12     | AGGR    | PR-3-10-3341 | Entire State | % Completed in six (6) Days one (1) to five (5) Lines - Total     | UNE 2-Wire Digital Loops                        | Parity with FP Retail                         | 0.00     | NA        | 1       | NA       | 0       | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-3-10-3342 | Entire State | % Completed in six (6) Days one (1) to five (5) Lines - Total     | UNE 2-Wire xDSL Loops                           | 95%                                           | NA       | 96.00     | NA      | 25       | NA      | 24.00    | 96.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-3-11-3528 | Entire State | % Completed in 10 Business Days                                   | UNE POTS Loop Basic Hot Cut (11 to 295%         |                                               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-3-12-3531 | Entire State | % Completed in 15 Business Days                                   | UNE POTS Loop Large Job Hot Cut (1- No Standard |                                               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-3-12-3532 | Entire State | % Completed in 15 Business Days                                   | UNE POTS Loop Large Job Hot Cut (6 No Standard  |                                               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-3-13-3531 | Entire State | % Completed in 26 Business Days                                   | UNE POTS Loop Large Job Hot Cut (1- 98%         |                                               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-3-13-3532 | Entire State | % Completed in 26 Business Days                                   | UNE POTS Loop Large Job Hot Cut (6 98%          |                                               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-01-2210 | Entire State | % Missed Appointment - FairPoint - Total                          | Resale Specials DS0                             | Parity with FP Retail                         | 66.67    | 0.00      | 3       | 1        | 2       | 0.00     | -66.67  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-01-2211 | Entire State | % Missed Appointment - FairPoint - Total                          | Resale Specials DS1                             | Parity with FP Retail                         | 8.33     | NA        | 48      | NA       | 4       | NA       | -8.33   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-01-2213 | Entire State | % Missed Appointment - FairPoint - Total                          | Resale Specials DS3                             | Parity with FP Retail                         | 6.25     | NA        | 16      | NA       | 1       | NA       | -6.25   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-01-2214 | Entire State | % Missed Appointment - FairPoint - Total                          | Resale Specials (Non DS0, Non DS1 &             | Parity with FP Retail                         | 0.00     | NA        | 1       | NA       | 0       | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-01-3210 | Entire State | % Missed Appointment - FairPoint - Total                          | UNE Specials DS0                                | Parity with FP Retail                         | 66.67    | NA        | 3       | NA       | 2       | NA       | -66.67  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-01-3211 | Entire State | % Missed Appointment - FairPoint - Total                          | UNE Specials DS1                                | Parity with FP Retail                         | 8.33     | 14.29     | 48      | 14       | 4       | 2.00     | 5.95    | 0.00         | -1.16   |
| NH | 1-Jun-12     | AGGR    | PR-4-01-3213 | Entire State | % Missed Appointment - FairPoint - Total                          | UNE Specials DS3                                | Parity with FP Retail                         | 6.25     | NA        | 16      | NA       | 1       | NA       | -6.25   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-01-3214 | Entire State | % Missed Appointment - FairPoint - Total                          | UNE Specials (Non DS0, Non DS1 & N              | Parity with FP Retail                         | 0.00     | NA        | 1       | NA       | 0       | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-01-3510 | Entire State | % Missed Appointment - FairPoint - Total                          | UNE EEL                                         | Parity with FP Retail                         | 8.33     | 0.00      | 48      | 1        | 4       | 0.00     | -8.33   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-01-3530 | Entire State | % Missed Appointment - FairPoint - Total                          | UNE IOF                                         | Parity with FP Retail                         | 6.25     | NA        | 16      | NA       | 1       | NA       | -6.25   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-02-2100 | Entire State | Average Delay Days - Total                                        | Resale POTS                                     | Parity with FP Retail                         | 1.47     | 1.60      | 377     | 5        | 556     | 8.00     | 0.13    | 1.87         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-02-2200 | Entire State | Average Delay Days - Total                                        | Resale Specials                                 | Parity with FP Retail                         | 8.71     | NA        | 7       | NA       | 61      | NA       | -8.71   | 5.02         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-02-2341 | Entire State | Average Delay Days - Total                                        | Resale 2-Wire Digital Services                  | Parity with FP Retail                         | 2.50     | NA        | 2       | NA       | 5       | NA       | -2.50   | 0.71         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-02-3100 | Entire State | Average Delay Days - Total                                        | UNE POTS                                        | Parity with FP Retail                         | 1.47     | 2.04      | 377     | 26       | 556     | 53.00    | 0.56    | 1.87         | -0.88   |
| NH | 1-Jun-12     | AGGR    | PR-4-02-3200 | Entire State | Average Delay Days - Total                                        | UNE Specials                                    | Parity with FP Retail                         | 8.71     | 13.50     | 7       | 2        | 61      | 27.00    | 4.79    | 5.02         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-02-3341 | Entire State | Average Delay Days - Total                                        | UNE 2-Wire Digital Services                     | Parity with FP Retail                         | 2.50     | NA        | 2       | NA       | 5       | NA       | -2.50   | 0.71         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-02-3342 | Entire State | Average Delay Days - Total                                        | UNE 2-Wire xDSL Loops                           | Parity with FP Retail                         | 12.00    | 1.33      | 2       | 3        | 24      | 4.00     | -10.67  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-02-3343 | Entire State | Average Delay Days - Total                                        | UNE 2-Wire xDSL - Line Sharing                  | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-02-3345 | Entire State | Average Delay Days - Total                                        | UNE 2-Wire xDSL - Line Splitting                | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-02-3510 | Entire State | Average Delay Days - Total                                        | UNE EEL                                         | Parity with FP Retail                         | 6.50     | NA        | 4       | NA       | 26      | NA       | -6.50   | 5.92         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-02-3530 | Entire State | Average Delay Days - Total                                        | UNE IOF                                         | Parity with FP Retail                         | 11.00    | NA        | 1       | NA       | 11      | NA       | -11.00  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-02-5000 | Entire State | Average Delay Days - Total                                        | Interconnection Trunks (CLEC)                   | None: Analysis Only                           | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-03-2100 | Entire State | % Missed Appointment - Customer                                   | Resale POTS                                     | No Standard                                   | NA       | 9.80      | NA      | 51       | NA      | 5.00     | 9.80    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-03-2200 | Entire State | % Missed Appointment - Customer                                   | Resale Specials                                 | No Standard                                   | NA       | 0.00      | NA      | 1        | NA      | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-03-2341 | Entire State | % Missed Appointment - Customer                                   | Resale 2-Wire Digital Services                  | No Standard                                   | NA       | 0.00      | NA      | 1        | NA      | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-03-3100 | Entire State | % Missed Appointment - Customer                                   | UNE POTS                                        | No Standard                                   | NA       | 11.56     | NA      | 225      | NA      | 26.00    | 11.56   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-03-3200 | Entire State | % Missed Appointment - Customer                                   | UNE Specials                                    | No Standard                                   | NA       | 13.33     | NA      | 15       | NA      | 2.00     | 13.33   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-03-3341 | Entire State | % Missed Appointment - Customer                                   | UNE 2-Wire Digital Services                     | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-03-3342 | Entire State | % Missed Appointment - Customer                                   | UNE 2-Wire xDSL Loops                           | No Standard                                   | NA       | 7.50      | NA      | 40       | NA      | 3.00     | 7.50    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-03-3343 | Entire State | % Missed Appointment - Customer                                   | UNE 2-Wire xDSL - Line Sharing                  | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-03-3345 | Entire State | % Missed Appointment - Customer                                   | UNE 2-Wire xDSL - Line Splitting                | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-03-3510 | Entire State | % Missed Appointment - Customer                                   | UNE EEL                                         | No Standard                                   | NA       | 0.00      | NA      | 1        | NA      | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-03-3530 | Entire State | % Missed Appointment - Customer                                   | UNE IOF                                         | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-03-5000 | Entire State | % Missed Appointment - Customer                                   | Interconnection Trunks (CLEC)                   | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-04-2100 | Entire State | % Missed Appointment - FairPoint - Dispatch                       | Resale POTS                                     | Parity with FP Retail                         | 15.19    | 12.50     | 553     | 16       | 84      | 2.00     | -2.69   | 0.00         | 0.14    |
| NH | 1-Jun-12     | AGGR    | PR-4-04-2341 | Entire State | % Missed Appointment - FairPoint - Dispatch                       | Resale 2-Wire Digital Services                  | Parity with FP Retail                         | 100.00   | 0.00      | 1       | 1        | 1       | 0.00     | -100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-04-3113 | Entire State | % Missed Appointment - FairPoint - Dispatch                       | UNE POTS Loop New                               | Parity with FP Retail                         | 15.19    | 16.33     | 553     | 49       | 84      | 8.00     | 1.14    | 0.00         | -0.45   |
| NH | 1-Jun-12     | AGGR    | PR-4-04-3140 | Entire State | % Missed Appointment - FairPoint - Dispatch                       | UNE POTS Platform                               | Parity with FP Retail                         | 15.19    | 18.75     | 553     | 16       | 84      | 3.00     | 3.56    | 0.00         | -0.78   |
| NH | 1-Jun-12     | AGGR    | PR-4-04-3341 | Entire State | % Missed Appointment - FairPoint - Dispatch                       | UNE 2-Wire Digital Services                     | Parity with FP Retail                         | 100.00   | NA        | 1       | NA       | 1       | NA       | -100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-04-3343 | Entire State | % Missed Appointment - FairPoint - Dispatch                       | UNE 2-Wire xDSL - Line Sharing                  | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-04-3345 | Entire State | % Missed Appointment - FairPoint - Dispatch                       | UNE 2-Wire xDSL - Line Splitting                | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-05-2100 | Entire State | % Missed Appointment - FairPoint - No Dispatch                    | Resale POTS                                     | Parity with FP Retail                         | 7.06     | 8.57      | 4150    | 35       | 293     | 3.00     | 1.51    | 0.00         | -0.73   |
| NH | 1-Jun-12     | AGGR    | PR-4-05-2341 | Entire State | % Missed Appointment - FairPoint - No Dispatch                    | Resale 2-Wire Digital Services                  | Parity with FP Retail                         | 33.33    | NA        | 3       | NA       | 1       | NA       | -33.33  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-05-3113 | Entire State | % Missed Appointment - FairPoint - No Dispatch                    | UNE POTS Loop New                               | Parity with FP Retail                         | 7.06     | NA        | 4150    | NA       | 293     | NA       | -7.06   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-05-3140 | Entire State | % Missed Appointment - FairPoint - No Dispatch                    | UNE POTS Platform                               | Parity with FP Retail                         | 7.06     | 7.55      | 4150    | 159      | 293     | 12.00    | 0.49    | 0.00         | -0.43   |
| NH | 1-Jun-12     | AGGR    | PR-4-05-3341 | Entire State | % Missed Appointment - FairPoint - No Dispatch                    | UNE 2-Wire Digital Services                     | Parity with FP Retail                         | 33.33    | NA        | 3       | NA       | 1       | NA       | -33.33  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-05-3343 | Entire State | % Missed Appointment - FairPoint - No Dispatch                    | UNE 2-Wire xDSL - Line Sharing                  | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-05-3345 | Entire State | % Missed Appointment - FairPoint - No Dispatch                    | UNE 2-Wire xDSL - Line Splitting                | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-07-3540 | Entire State | % On Time Performance - LNP Only                                  | UNE LNP                                         | 95% on time                                   | NA       | 98.20     | NA      | 1057     | NA      | 1,038.00 | 98.20   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-08-2200 | Entire State | % Missed Appointment - Customer - Due to Late Order Confirmation  | Resale Specials                                 | No Standard                                   | NA       | 100.00    | NA      | 1        | NA      | 1.00     | 100.00  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-08-2341 | Entire State | % Missed Appointment - Customer - Due to Late Order Confirmation  | Resale 2-Wire Digital Services                  | No Standard                                   | NA       | 0.00      | NA      | 1        | NA      | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-08-3200 | Entire State | % Missed Appointment - Customer - Due to Late Order Confirmation  | UNE Specials                                    | No Standard                                   | NA       | 0.00      | NA      | 15       | NA      | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-08-3341 | Entire State | % Missed Appointment - Customer - Due to Late Order Confirmation  | UNE 2-Wire Digital Services                     | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-08-3342 | Entire State | % Missed Appointment - Customer - Due to Late Order Confirmation  | UNE 2-Wire xDSL Loops                           | No Standard                                   | NA       | 0.00      | NA      | 40       | NA      | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-14-3342 | Entire State | % Completed On Time - 2-Wire xDSL                                 | UNE 2-Wire xDSL Loops                           | 95% on time                                   | NA       | 97.50     | NA      | 40       | NA      | 39.00    | 97.50   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-4-15-5000 | Entire State | % On Time Provisioning - Trunks                                   | Interconnection Trunks (CLEC)                   | 95% on time                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-5-01-2100 | Entire State | % Missed Appointment - FairPoint - Facilities                     | Resale POTS                                     | Parity with FP Retail                         | 1.08     | 6.25      | 553     | 16       | 6       | 1.00     | 5.17    | 0.00         | -2.19   |
| NH | 1-Jun-12     | AGGR    | PR-5-01-2200 | Entire State | % Missed Appointment - FairPoint - Facilities                     | Resale Specials                                 | Parity with FP Retail                         | 1.47     | 0.00      | 68      | 1        | 1       | 0.00     | -1.47   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-5-01-2341 | Entire State | % Missed Appointment - FairPoint - Facilities                     | Resale 2-Wire Digital Services                  | Parity with FP Retail                         | 0.00     | 0.00      | 1       | 1        | 0       | 0.00     | 0.00    | 0.00         |         |

| ST | METRIC_MONTH | CLEC_ID | METRIC_ID    | GEOGRAPHY    | METRIC_DESC                                                             | PRODUCT_DESC                                | STANDARD                                      | FRP_PERF | CLEC_PERF | FRP_DEN | CLEC_DEN | FRP_NUM | CLEC_NUM | DIFF    | STANDARD_DEV | Z_SCORE |
|----|--------------|---------|--------------|--------------|-------------------------------------------------------------------------|---------------------------------------------|-----------------------------------------------|----------|-----------|---------|----------|---------|----------|---------|--------------|---------|
| NH | 1-Jun-12     | AGGR    | PR-5-01-3112 | Entire State | % Missed Appointment - FairPoint - Facilities                           | UNE POTS Loop                               | Parity with FP Retail                         | 1.08     | 0.00      | 553     | 50       | 6       | 0.00     | -1.08   | 0.00         | 0.24    |
| NH | 1-Jun-12     | AGGR    | PR-5-01-3140 | Entire State | % Missed Appointment - FairPoint - Facilities                           | UNE POTS Platform                           | Parity With FP Retail                         | 1.08     | 0.00      | 553     | 16       | 6       | 0.00     | -1.08   | 0.00         | 1.00    |
| NH | 1-Jun-12     | AGGR    | PR-5-01-3200 | Entire State | % Missed Appointment - FairPoint - Facilities                           | UNE Specials                                | Parity with FP Retail                         | 1.47     | 6.67      | 68      | 15       | 1       | 1.00     | 5.20    | 0.00         | -1.87   |
| NH | 1-Jun-12     | AGGR    | PR-5-01-3341 | Entire State | % Missed Appointment - FairPoint - Facilities                           | UNE 2-Wire Digital Services                 | Parity with FP Retail                         | 0.00     | NA        | 1       | NA       | 0       | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-5-01-3342 | Entire State | % Missed Appointment - FairPoint - Facilities                           | UNE 2-Wire xDSL Loops                       | Parity with VADI/DSNO and Retail Line Sharing | 5.32     | 0.00      | 1128    | 31       | 60      | 0.00     | -5.32   | 0.00         | 0.88    |
| NH | 1-Jun-12     | AGGR    | PR-5-01-3343 | Entire State | % Missed Appointment - FairPoint - Facilities                           | UNE 2-Wire xDSL - Line Sharing              | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-5-01-3345 | Entire State | % Missed Appointment - FairPoint - Facilities                           | UNE 2-Wire xDSL - Line Splitting            | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-5-01-5000 | Entire State | % Missed Appointment - FairPoint - Facilities                           | Interconnection Trunks (CLEC)               | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-5-02-2100 | Entire State | % Orders Held for Facilities > 15 Days                                  | Resale POTS                                 | Parity with FP Retail                         | 0.00     | 0.00      | 553     | 16       | 0       | 0.00     | 0.00    | 0.00         | 5.00    |
| NH | 1-Jun-12     | AGGR    | PR-5-02-2200 | Entire State | % Orders Held for Facilities > 15 Days                                  | Resale Specials                             | Parity with FP Retail                         | 0.00     | 0.00      | 68      | 1        | 0       | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-5-02-2341 | Entire State | % Orders Held for Facilities > 15 Days                                  | Resale 2-Wire Digital Services              | Parity with FP Retail                         | 0.00     | 0.00      | 1       | 1        | 0       | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-5-02-3112 | Entire State | % Orders Held for Facilities > 15 Days                                  | UNE POTS Loop                               | Parity with FP Retail                         | 0.00     | 0.00      | 553     | 50       | 0       | 0.00     | 0.00    | 0.00         | 5.00    |
| NH | 1-Jun-12     | AGGR    | PR-5-02-3140 | Entire State | % Orders Held for Facilities > 15 Days                                  | UNE POTS Platform                           | Parity With FP Retail                         | 0.00     | 0.00      | 553     | 16       | 0       | 0.00     | 0.00    | 0.00         | 5.00    |
| NH | 1-Jun-12     | AGGR    | PR-5-02-3200 | Entire State | % Orders Held for Facilities > 15 Days                                  | UNE Specials                                | Parity with FP Retail                         | 0.00     | 6.67      | 68      | 15       | 0       | 1.00     | 6.67    | 0.00         | -5.00   |
| NH | 1-Jun-12     | AGGR    | PR-5-02-3341 | Entire State | % Orders Held for Facilities > 15 Days                                  | UNE 2-Wire Digital Services                 | Parity with FP Retail                         | 0.00     | NA        | 1       | NA       | 0       | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-5-02-3342 | Entire State | % Orders Held for Facilities > 15 Days                                  | UNE 2-Wire xDSL Loops                       | Parity with VADI/DSNO and Retail Line Sharing | 0.00     | 0.00      | 1128    | 31       | 0       | 0.00     | 0.00    | 0.00         | 5.00    |
| NH | 1-Jun-12     | AGGR    | PR-5-02-3343 | Entire State | % Orders Held for Facilities > 15 Days                                  | UNE 2-Wire xDSL - Line Sharing              | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-5-02-3345 | Entire State | % Orders Held for Facilities > 15 Days                                  | UNE 2-Wire xDSL - Line Splitting            | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-5-02-5000 | Entire State | % Orders Held for Facilities > 15 Days                                  | Interconnection Trunks (CLEC)               | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-5-03-5000 | Entire State | % Orders Held for Facilities > 60 Days                                  | Interconnection Trunks (CLEC)               | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-5-04-3112 | Entire State | % Orders Cancelled (> five (5) days) after Due Date - Due to Facilities | UNE POTS Loop                               | No Standard                                   | NA       | 1.69      | NA      | 59       | NA      | 1.00     | 1.69    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-5-04-3200 | Entire State | % Orders Cancelled (> five (5) days) after Due Date - Due to Facilities | UNE Specials                                | No Standard                                   | NA       | 0.00      | NA      | 15       | NA      | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-5-04-3341 | Entire State | % Orders Cancelled (> five (5) days) after Due Date - Due to Facilities | UNE 2-Wire Digital Services                 | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-5-04-3342 | Entire State | % Orders Cancelled (> five (5) days) after Due Date - Due to Facilities | UNE 2-Wire xDSL Loops                       | No Standard                                   | NA       | 8.70      | NA      | 46       | NA      | 4.00     | 8.70    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-6-01-2100 | Entire State | % Installation Troubles reported within 30 Days                         | Resale POTS                                 | Parity with FP Retail for Found Troubles      | 9.24     | 1.05      | 1245    | 95       | 115     | 1.00     | -8.18   | 0.00         | 2.99    |
| NH | 1-Jun-12     | AGGR    | PR-6-01-2200 | Entire State | % Installation Troubles reported within 30 Days                         | Resale Specials                             | Parity with FP Retail for Found Troubles      | 0.00     | 0.00      | 46      | 1        | 0       | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-6-01-2341 | Entire State | % Installation Troubles reported within 30 Days                         | Resale 2-Wire Digital Services              | Parity with FP Retail for Found Troubles      | 0.00     | 0.00      | 3       | 6        | 0       | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-6-01-3113 | Entire State | % Installation Troubles reported within 30 Days                         | UNE POTS - Loop - New                       | Parity with FP Retail for Found Troubles      | 4.29     | 0.00      | 700     | 89       | 30      | 0.00     | -4.29   | 0.00         | 1.95    |
| NH | 1-Jun-12     | AGGR    | PR-6-01-3140 | Entire State | % Installation Troubles reported within 30 Days                         | UNE POTS Platform                           | Parity With FP Retail For Found Troubles      | 9.16     | 2.45      | 1245    | 204      | 114     | 5.00     | -6.71   | 0.00         | 3.46    |
| NH | 1-Jun-12     | AGGR    | PR-6-01-3200 | Entire State | % Installation Troubles reported within 30 Days                         | UNE Specials                                | Parity with FP Retail for Found Troubles      | 0.00     | 0.00      | 46      | 19       | 0       | 0.00     | 0.00    | 0.00         | 5.00    |
| NH | 1-Jun-12     | AGGR    | PR-6-01-3341 | Entire State | % Installation Troubles reported within 30 Days                         | UNE 2-Wire Digital Services                 | Parity with FP Retail for Found Troubles      | 4.29     | NA        | 700     | NA       | 30      | NA       | -4.29   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-6-01-3342 | Entire State | % Installation Troubles reported within 30 Days                         | UNE 2-Wire xDSL Loops                       | Parity with FP Retail for Found Troubles      | 4.29     | 0.00      | 700     | 58       | 30      | 0.00     | -4.29   | 0.00         | 1.36    |
| NH | 1-Jun-12     | AGGR    | PR-6-01-3343 | Entire State | % Installation Troubles reported within 30 Days                         | UNE 2-Wire xDSL - Line Sharing              | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-6-01-3345 | Entire State | % Installation Troubles reported within 30 Days                         | UNE 2-Wire xDSL - Line Splitting            | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-6-01-5000 | Entire State | % Installation Troubles reported within 30 Days                         | Interconnection Trunks (CLEC)               | Parity with FP Retail for Found Troubles      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-6-02-3520 | Entire State | % Installation Troubles reported within seven (7) Days                  | UNE Loop Basic Hot Cut (all line size) 2%   | 2%                                            | NA       | 0.00      | NA      | 38       | NA      | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-6-02-3523 | Entire State | % Installation Troubles reported within seven (7) Days                  | UNE Loop - Large Job Hot Cut (all line ≤2%  |                                               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-6-02-3525 | Entire State | % Installation Troubles reported within seven (7) Days                  | UNE Loop - Batch Hot Cut (all line size) 2% |                                               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-6-03-2100 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE           | Resale POTS                                 | No Standard                                   | NA       | 9.47      | NA      | 95       | NA      | 9.00     | 9.47    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-6-03-2200 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE           | Resale Specials                             | No Standard                                   | NA       | 0.00      | NA      | 1        | NA      | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-6-03-2341 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE           | Resale 2-Wire Digital Services              | No Standard                                   | NA       | 0.00      | NA      | 6        | NA      | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-6-03-3112 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE           | UNE POTS Loop                               | No Standard                                   | NA       | 0.00      | NA      | 89       | NA      | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-6-03-3140 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE           | UNE POTS Platform                           | No Standard                                   | NA       | 0.98      | NA      | 204      | NA      | 2.00     | 0.98    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-6-03-3200 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE           | UNE Specials                                | No Standard                                   | NA       | 0.00      | NA      | 19       | NA      | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-6-03-3341 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE           | UNE 2-Wire Digital Services                 | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-6-03-3342 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE           | UNE 2-Wire xDSL Loops                       | No Standard                                   | NA       | 0.00      | NA      | 58       | NA      | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-6-03-3343 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE           | UNE 2-Wire xDSL - Line Sharing              | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-6-03-3345 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE           | UNE 2-Wire xDSL - Line Splitting            | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-6-03-5000 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE           | Interconnection Trunks (CLEC)               | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-8-01-2100 | Entire State | Percent Open Orders in a Hold Status > 30 Days                          | Resale POTS                                 | Parity with FairPoint Retail                  | 2.83     | 15.69     | 4703    | 51       | 133     | 8.00     | 12.86   | 0.00         | -4.18   |
| NH | 1-Jun-12     | AGGR    | PR-8-01-2200 | Entire State | Percent Open Orders in a Hold Status > 30 Days                          | Resale Specials                             | Parity with FairPoint Retail                  | 26.47    | 0.00      | 68      | 1        | 18      | 0.00     | -26.47  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-8-01-2341 | Entire State | Percent Open Orders in a Hold Status > 30 Days                          | Resale 2-Wire Digital Services              | Parity with FairPoint Retail                  | 175.00   | 0.00      | 4       | 1        | 7       | 0.00     | -175.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-8-01-3100 | Entire State | Percent Open Orders in a Hold Status > 30 Days                          | UNE POTS                                    | Parity with FairPoint Retail                  | 2.83     | 6.22      | 4703    | 225      | 133     | 14.00    | 3.39    | 0.00         | -2.79   |
| NH | 1-Jun-12     | AGGR    | PR-8-01-3200 | Entire State | Percent Open Orders in a Hold Status > 30 Days                          | UNE Specials                                | Parity with FairPoint Retail                  | 26.47    | 13.33     | 68      | 15       | 18      | 2.00     | -13.14  | 0.00         | 0.72    |
| NH | 1-Jun-12     | AGGR    | PR-8-01-3341 | Entire State | Percent Open Orders in a Hold Status > 30 Days                          | UNE 2-Wire Digital Services                 | Parity with FairPoint Retail                  | 175.00   | NA        | 4       | NA       | 7       | NA       | -175.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-8-01-3342 | Entire State | Percent Open Orders in a Hold Status > 30 Days                          | UNE 2-Wire xDSL Loops                       | Parity with FairPoint Retail                  | 100.00   | 0.00      | 3       | 40       | 3       | 0.00     | -100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-8-01-3343 | Entire State | Percent Open Orders in a Hold Status > 30 Days                          | UNE 2-Wire xDSL - Line Sharing              | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-8-01-3345 | Entire State | Percent Open Orders in a Hold Status > 30 Days                          | UNE 2-Wire xDSL - Line Splitting            | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-8-01-3510 | Entire State | Percent Open Orders in a Hold Status > 30 Days                          | UNE EEL                                     | Parity with FairPoint Retail                  | 31.25    | 100.00    | 48      | 1        | 15      | 1.00     | 68.75   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-8-01-3530 | Entire State | Percent Open Orders in a Hold Status > 30 Days                          | UNE IOF                                     | Parity with FairPoint Retail                  | 0.00     | NA        | 16      | NA       | 0       | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-8-01-5000 | Entire State | Percent Open Orders in a Hold Status > 30 Days                          | Interconnection Trunks (CLEC)               | Parity with FairPoint Retail                  | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-8-02-2100 | Entire State | Percent Open Orders in a Hold Status > 90 Days                          | Resale POTS                                 | Parity with FairPoint Retail                  | 2.25     | 9.80      | 4703    | 51       | 106     | 5.00     | 7.55    | 0.00         | -3.07   |
| NH | 1-Jun-12     | AGGR    | PR-8-02-2200 | Entire State | Percent Open Orders in a Hold Status > 90 Days                          | Resale Specials                             | Parity with FairPoint Retail                  | 4.41     | 0.00      | 68      | 1        | 3       | 0.00     | -4.41   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-8-02-2341 | Entire State | Percent Open Orders in a Hold Status > 90 Days                          | Resale 2-Wire Digital Services              | Parity with FairPoint Retail                  | 50.00    | 0.00      | 4       | 1        | 2       | 0.00     | -50.00  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-8-02-3100 | Entire State | Percent Open Orders in a Hold Status > 90 Days                          | UNE POTS                                    | Parity with FairPoint Retail                  | 2.25     | 2.67      | 4703    | 225      | 106     | 6.00     | 0.41    | 0.00         | -0.68   |
| NH | 1-Jun-12     | AGGR    | PR-8-02-3200 | Entire State | Percent Open Orders in a Hold Status > 90 Days                          | UNE Specials                                | Parity with FairPoint Retail                  | 4.41     | 6.67      | 68      | 15       | 3       | 1.00     | 2.25    | 0.00         | -1.05   |
| NH | 1-Jun-12     | AGGR    | PR-8-02-3341 | Entire State | Percent Open Orders in a Hold Status > 90 Days                          | UNE 2-Wire Digital Services                 | Parity with FairPoint Retail                  | 50.00    | NA        | 4       | NA       | 2       | NA       | -50.00  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-8-02-3342 | Entire State | Percent Open Orders in a Hold Status > 90 Days                          | UNE 2-Wire xDSL Loops                       | Parity with FairPoint Retail                  | 33.33    | 0.00      | 3       | 40       | 1       | 0.00     | -33.33  | 0.00         |         |

| ST | METRIC_MONTH | CLEC_ID | METRIC_ID    | GEOGRAPHY    | METRIC_DESC                                                    | PRODUCT_DESC                                  | STANDARD                                               | FRP_PERF | CLEC_PERF | FRP_DEN | CLEC_DEN | FRP_NUM | CLEC_NUM  | DIFF   | STANDARD_DEV | Z_SCORE |
|----|--------------|---------|--------------|--------------|----------------------------------------------------------------|-----------------------------------------------|--------------------------------------------------------|----------|-----------|---------|----------|---------|-----------|--------|--------------|---------|
| NH | 1-Jun-12     | AGGR    | PR-8-02-3343 | Entire State | Percent Open Orders in a Hold Status > 90 Days                 | UNE 2-Wire xDSL - Line Sharing                | Parity with VADI/DSNO and Retail Line Sharing          | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-8-02-3345 | Entire State | Percent Open Orders in a Hold Status > 90 Days                 | UNE 2-Wire xDSL - Line Splitting              | Parity with VADI/DSNO and Retail Line Sharing          | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-8-02-3510 | Entire State | Percent Open Orders in a Hold Status > 90 Days                 | UNE EEL                                       | Parity with FairPoint Retail                           | 4.17     | 100.00    | 48      | 1        | 2       | 1.00      | 95.83  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-8-02-3530 | Entire State | Percent Open Orders in a Hold Status > 90 Days                 | UNE IOF                                       | Parity with FairPoint Retail                           | 0.00     | NA        | 16      | NA       | 0       | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-8-02-5000 | Entire State | Percent Open Orders in a Hold Status > 90 Days                 | Interconnection Trunks (CLEC)                 | Parity with FairPoint Retail                           | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-9-01-3520 | Entire State | % On Time Performance - Hot Cut                                | UNE Loop - Basic Hot Cut (all line size)      | 95% Completed Within Window                            | NA       | 100.00    | NA      | 6        | NA      | 6.00      | 100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-9-01-3523 | Entire State | % On Time Performance - Hot Cut                                | UNE Loop - Large Job Hot Cut (all line size)  | 95% Completed Within Window                            | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-9-01-3525 | Entire State | % On Time Performance - Hot Cut                                | UNE Loop - Batch Hot Cut Loop (all line size) | 95% Completed Within Window                            | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-9-04-3525 | Entire State | % On Time Batch Due Date                                       | UNE Loop - Batch Hot Cut                      | 95% within six business days                           | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | PR-9-08-3533 | Entire State | Average Duration of Hot Cut Installation Troubles              | UNE POTS - Loop - Hot Cut Total               | Parity with FairPoint Retail                           | 18.73    | NA        | 266     | NA       | 4981    | NA        | -18.73 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-1-01-6050 | Entire State | Average Response Time - Create Trouble                         | LSI-TA                                        | Parity with Retail plus not more than four (4) seconds | 1.44     | 8.16      | 14026   | 2814     | 20233   | 22,961.00 | 6.72   | 0.00         | 5.00    |
| NH | 1-Jun-12     | AGGR    | MR-1-02-6050 | Entire State | Average Response Time - Status Trouble                         | LSI-TA                                        | Parity with Retail plus not more than four (4) seconds | 0.31     | 46.62     | 124667  | 53       | 39229   | 2,471.00  | 46.31  | 0.00         | 5.00    |
| NH | 1-Jun-12     | AGGR    | MR-1-03-6050 | Entire State | Average Response Time - Modify Trouble                         | LSI-TA                                        | Parity with Retail plus not more than four (4) seconds | 1.33     | 64.71     | 4829    | 338      | 6403    | 21,873.00 | 63.39  | 0.00         | 5.00    |
| NH | 1-Jun-12     | AGGR    | MR-1-04-6050 | Entire State | Average Response Time - Request Cancellation of Trouble        | LSI-TA                                        | Parity with Retail plus not more than four (4) seconds | 1.45     | 75.21     | 588     | 14       | 852     | 1,053.00  | 73.77  | 0.00         | 5.00    |
| NH | 1-Jun-12     | AGGR    | MR-1-05-6050 | Entire State | Average Response Time - Trouble Report History (by TN/Circuit) | LSI-TA                                        | Parity with Retail plus not more than four (4) seconds | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-1-06-6050 | Entire State | Average Response Time - Test Trouble (POTS Only)               | LSI-TA                                        | Parity with Retail plus not more than four (4) seconds | NA       | 130.22    | NA      | 705      | NA      | 91,806.00 | 130.22 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-1-07-6060 | Entire State | % On-Time Ticket Closure on Bonded Open Tickets by FairPoint.  | EBTA                                          | 98% on-time                                            | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-1-07-6095 | Entire State | % On-Time Ticket Closure on Bonded Open Tickets by FairPoint.  | TAXI                                          | 98% on-time                                            | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-1-08-6060 | Entire State | % On-Time - Create Trouble                                     | EBTA                                          | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-1-08-6095 | Entire State | % On-Time - Create Trouble                                     | TAXI                                          | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-1-09-6060 | Entire State | % On-Time - Status Trouble                                     | EBTA                                          | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-1-09-6095 | Entire State | % On-Time - Status Trouble                                     | TAXI                                          | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-1-10-6060 | Entire State | % On-Time - Modify Trouble                                     | EBTA                                          | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-1-10-6095 | Entire State | % On-Time - Modify Trouble                                     | TAXI                                          | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-1-11-6060 | Entire State | % On-Time - Request Cancellation of Trouble                    | EBTA                                          | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-1-11-6095 | Entire State | % On-Time - Request Cancellation of Trouble                    | TAXI                                          | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-1-12-6060 | Entire State | % On-Time - Test Trouble (POTS Only)                           | EBTA                                          | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-1-12-6095 | Entire State | % On-Time - Test Trouble (POTS Only)                           | TAXI                                          | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-01-2200 | Entire State | Network Trouble Report Rate                                    | Resale Specials                               | Parity with FairPoint Retail                           | 0.00     | 0.01      | 24978   | 228      | 98      | 3.00      | 0.01   | 0.00         | -2.21   |
| NH | 1-Jun-12     | AGGR    | MR-2-01-3200 | Entire State | Network Trouble Report Rate                                    | UNE Specials                                  | Parity with FairPoint Retail                           | 0.00     | 0.16      | 24978   | 555      | 98      | 91.00     | 0.16   | 0.00         | -5.00   |
| NH | 1-Jun-12     | AGGR    | MR-2-01-5000 | Entire State | Network Trouble Report Rate                                    | Interconnection Trunks (CLEC)                 | Parity with FairPoint Retail                           | NA       | 0.00      | NA      | 0        | NA      | 7.00      | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-02-2100 | Entire State | Network Trouble Report Rate - Loop                             | Resale POTS                                   | Parity with FairPoint Retail                           | 0.01     | 0.01      | 238399  | 5660     | 3128    | 31.00     | -0.01  | 0.00         | 5.00    |
| NH | 1-Jun-12     | AGGR    | MR-2-02-2341 | Entire State | Network Trouble Report Rate - Loop                             | Resale 2-Wire Digital Services                | Parity with FairPoint Retail                           | 0.00     | 0.00      | 2218    | 311      | 1       | 0.00      | 0.00   | 0.00         | 1.16    |
| NH | 1-Jun-12     | AGGR    | MR-2-02-3112 | Entire State | Network Trouble Report Rate - Loop                             | UNE POTS Loop                                 | Parity with FairPoint Retail                           | 0.01     | 0.00      | 238399  | 24596    | 3128    | 117.00    | -0.01  | 0.00         | 5.00    |
| NH | 1-Jun-12     | AGGR    | MR-2-02-3140 | Entire State | Network Trouble Report Rate - Loop                             | UNE POTS Platform                             | Parity With FairPoint Retail                           | 0.01     | 0.01      | 238399  | 20900    | 3128    | 126.00    | -0.01  | 0.00         | 5.00    |
| NH | 1-Jun-12     | AGGR    | MR-2-02-3341 | Entire State | Network Trouble Report Rate - Loop                             | UNE 2-Wire Digital Loops                      | Parity with FairPoint Retail                           | 0.01     | 0.50      | 239662  | 2        | 3128    | 1.00      | 0.49   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-02-3342 | Entire State | Network Trouble Report Rate - Loop                             | UNE 2-Wire xDSL Loops                         | Parity with FairPoint Retail                           | 0.01     | 0.01      | 239662  | 2533     | 3128    | 21.00     | 0.00   | 0.00         | 2.12    |
| NH | 1-Jun-12     | AGGR    | MR-2-02-3343 | Entire State | Network Trouble Report Rate - Loop                             | UNE 2-Wire xDSL - Line Sharing                | Parity with VADI/DSNO and Retail Line Sharing          | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-02-3345 | Entire State | Network Trouble Report Rate - Loop                             | UNE 2-Wire xDSL - Line Splitting              | Parity with VADI/DSNO and Retail Line Sharing          | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-03-2100 | Entire State | Network Trouble Report Rate - Central Office                   | Resale POTS                                   | Parity with FairPoint Retail                           | 0.00     | 0.00      | 238399  | 5660     | 247     | 4.00      | 0.00   | 0.00         | 0.51    |
| NH | 1-Jun-12     | AGGR    | MR-2-03-2341 | Entire State | Network Trouble Report Rate - Central Office                   | Resale 2-Wire Digital Services                | Parity with FairPoint Retail                           | 0.00     | 0.00      | 2218    | 311      | 2       | 1.00      | 0.00   | 0.00         | -1.73   |
| NH | 1-Jun-12     | AGGR    | MR-2-03-3112 | Entire State | Network Trouble Report Rate - Central Office                   | UNE POTS Loop                                 | Parity with FairPoint Retail                           | 0.00     | 0.00      | 238399  | 24596    | 52      | 6.00      | 0.00   | 0.00         | -0.53   |
| NH | 1-Jun-12     | AGGR    | MR-2-03-3140 | Entire State | Network Trouble Report Rate - Central Office                   | UNE POTS Platform                             | Parity With FairPoint Retail                           | 0.00     | 0.00      | 238399  | 20900    | 247     | 18.00     | 0.00   | 0.00         | 0.63    |
| NH | 1-Jun-12     | AGGR    | MR-2-03-3341 | Entire State | Network Trouble Report Rate - Central Office                   | UNE 2-Wire Digital Loops                      | Parity with FairPoint Retail                           | 0.00     | 0.00      | 239662  | 2        | 247     | 0.00      | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-03-3342 | Entire State | Network Trouble Report Rate - Central Office                   | UNE 2-Wire xDSL Loops                         | Parity with FairPoint Retail                           | 0.00     | 0.00      | 239662  | 2533     | 52      | 9.00      | 0.00   | 0.00         | -5.00   |
| NH | 1-Jun-12     | AGGR    | MR-2-03-3343 | Entire State | Network Trouble Report Rate - Central Office                   | UNE 2-Wire xDSL - Line Sharing                | Parity with VADI/DSNO and Retail Line Sharing          | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-03-3345 | Entire State | Network Trouble Report Rate - Central Office                   | UNE 2-Wire xDSL - Line Splitting              | Parity with VADI/DSNO and Retail Line Sharing          | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-04-2100 | Entire State | % Subsequent Reports                                           | Resale POTS                                   | No Standard                                            | NA       | 0.00      | NA      | 35       | NA      | 0.00      | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-04-2341 | Entire State | % Subsequent Reports                                           | Resale 2-Wire Digital Services                | No Standard                                            | NA       | 0.00      | NA      | 1        | NA      | 0.00      | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-04-3112 | Entire State | % Subsequent Reports                                           | UNE POTS Loop                                 | No Standard                                            | NA       | 0.00      | NA      | 127      | NA      | 0.00      | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-04-3140 | Entire State | % Subsequent Reports                                           | UNE POTS Platform                             | No Standard                                            | NA       | 0.00      | NA      | 144      | NA      | 0.00      | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-04-3341 | Entire State | % Subsequent Reports                                           | UNE 2-Wire Digital Loops                      | No Standard                                            | NA       | 0.00      | NA      | 1        | NA      | 0.00      | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-04-3342 | Entire State | % Subsequent Reports                                           | UNE 2-Wire xDSL Loops                         | No Standard                                            | NA       | 0.00      | NA      | 31       | NA      | 0.00      | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-04-3343 | Entire State | % Subsequent Reports                                           | UNE 2-Wire xDSL - Line Sharing                | No Standard                                            | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-04-3345 | Entire State | % Subsequent Reports                                           | UNE 2-Wire xDSL - Line Splitting              | No Standard                                            | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-05-2100 | Entire State | % CPE/TOK/FOK Trouble Report Rate                              | Resale POTS                                   | No Standard                                            | NA       | 0.64      | NA      | 5660     | NA      | 36.00     | 0.64   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-05-2200 | Entire State | % CPE/TOK/FOK Trouble Report Rate                              | Resale Specials                               | No Standard                                            | 0.32     | 1.75      | 24978   | 228      | 81      | 4.00      | 1.43   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-05-2341 | Entire State | % CPE/TOK/FOK Trouble Report Rate                              | Resale 2-Wire Digital Services                | No Standard                                            | NA       | 0.32      | NA      | 311      | NA      | 1.00      | 0.32   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-05-3112 | Entire State | % CPE/TOK/FOK Trouble Report Rate                              | UNE POTS Loop                                 | No Standard                                            | NA       | 0.37      | NA      | 24596    | NA      | 90.00     | 0.37   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-05-3140 | Entire State | % CPE/TOK/FOK Trouble Report Rate                              | UNE POTS Platform                             | No Standard                                            | NA       | 0.59      | NA      | 20900    | NA      | 123.00    | 0.59   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-05-3200 | Entire State | % CPE/TOK/FOK Trouble Report Rate                              | UNE Specials                                  | No Standard                                            | NA       | 6.85      | NA      | 555      | NA      | 38.00     | 6.85   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-05-3341 | Entire State | % CPE/TOK/FOK Trouble Report Rate                              | UNE 2-Wire Digital Loops                      | No Standard                                            | NA       | 50.00     | NA      | 2        | NA      | 1.00      | 50.00  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-05-3342 | Entire State | % CPE/TOK/FOK Trouble Report Rate                              | UNE 2-Wire xDSL Loops                         | No Standard                                            | NA       | 1.30      | NA      | 2533     | NA      | 33.00     | 1.30   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-05-3343 | Entire State | % CPE/TOK/FOK Trouble Report Rate                              | UNE 2-Wire xDSL - Line Sharing                | No Standard                                            | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-2-05-3345 | Entire State | % CPE/TOK/FOK Trouble Report Rate                              | UNE 2-Wire xDSL - Line Splitting              | No Standard                                            | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-3-01-2110 | Entire State | % Missed Repair Appointment - Loop                             | Resale POTS Business                          | Parity with FP Retail                                  | 15.09    | 6.90      | 464     | 29       | 70      | 2.00      | -8.19  | 0.00         | 0.94    |
| NH | 1-Jun-12     | AGGR    | MR-3-01-2120 | Entire State | % Missed Repair Appointment - Loop                             | Resale POTS Residence                         | Parity with FP Retail                                  | 7.73     | 0.00      | 2664    | 2        | 206     | 0.00      | -7.73  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-3-01-2341 | Entire State | % Missed Repair Appointment - Loop                             | Resale 2-Wire Digital Services                | Parity with FP Retail                                  | 0.00     | NA        | 1       | NA       | 0       | NA        | 0.00   | 0.00         |         |

| ST | METRIC_MONTH | CLEC_ID | METRIC_ID    | GEOGRAPHY    | METRIC_DESC                                  | PRODUCT_DESC                          | STANDARD                                      | FRP_PERF | CLEC_PERF | FRP_DEN | CLEC_DEN | FRP_NUM | CLEC_NUM | DIFF    | STANDARD_DEV | Z_SCORE |
|----|--------------|---------|--------------|--------------|----------------------------------------------|---------------------------------------|-----------------------------------------------|----------|-----------|---------|----------|---------|----------|---------|--------------|---------|
| NH | 1-Jun-12     | AGGR    | MR-3-01-3112 | Entire State | % Missed Repair Appointment - Loop           | UNE POTS Loop                         | Parity with FP Retail                         | 8.82     | 8.55      | 3128    | 117      | 276     | 10.00    | -0.28   | 0.00         | 0.11    |
| NH | 1-Jun-12     | AGGR    | MR-3-01-3144 | Entire State | % Missed Repair Appointment - Loop           | UNE Platform Business                 | Parity With FP Retail                         | 15.09    | 4.60      | 464     | 87       | 70      | 4.00     | -10.49  | 0.00         | 2.68    |
| NH | 1-Jun-12     | AGGR    | MR-3-01-3145 | Entire State | % Missed Repair Appointment - Loop           | UNE Platform Residence                | Parity With FP Retail                         | 7.73     | 10.26     | 2664    | 39       | 206     | 4.00     | 2.52    | 0.00         | -0.91   |
| NH | 1-Jun-12     | AGGR    | MR-3-01-3341 | Entire State | % Missed Repair Appointment - Loop           | UNE 2-Wire Digital Loops              | Parity with FP Retail                         | 8.82     | 0.00      | 3128    | 1        | 276     | 0.00     | -8.82   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-3-01-3342 | Entire State | % Missed Repair Appointment - Loop           | UNE 2-Wire xDSL Loops                 | Parity with FP Retail                         | 8.82     | 9.52      | 3128    | 21       | 276     | 2.00     | 0.70    | 0.00         | -0.58   |
| NH | 1-Jun-12     | AGGR    | MR-3-01-3343 | Entire State | % Missed Repair Appointment - Loop           | UNE 2-Wire xDSL - Line Sharing        | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-3-01-3345 | Entire State | % Missed Repair Appointment - Loop           | UNE 2-Wire xDSL - Line Splitting      | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-3-02-2110 | Entire State | % Missed Repair Appointment - Central Office | Resale POTS Business                  | Parity with FP Retail                         | 3.49     | 0.00      | 86      | 4        | 3       | 0.00     | -3.49   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-3-02-2120 | Entire State | % Missed Repair Appointment - Central Office | Resale POTS Residence                 | Parity with FP Retail                         | 2.48     | NA        | 161     | NA       | 4       | NA       | -2.48   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-3-02-2341 | Entire State | % Missed Repair Appointment - Central Office | Resale 2-Wire Digital Services        | Parity with FP Retail                         | 0.00     | 0.00      | 2       | 1        | 0       | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-3-02-3112 | Entire State | % Missed Repair Appointment - Central Office | UNE POTS Loop                         | Parity with FP Retail                         | 1.92     | 33.33     | 52      | 6        | 1       | 2.00     | 31.41   | 0.00         | -3.22   |
| NH | 1-Jun-12     | AGGR    | MR-3-02-3144 | Entire State | % Missed Repair Appointment - Central Office | UNE Platform Business                 | Parity With FP Retail                         | 3.49     | 0.00      | 86      | 17       | 3       | 0.00     | -3.49   | 0.00         | 0.20    |
| NH | 1-Jun-12     | AGGR    | MR-3-02-3145 | Entire State | % Missed Repair Appointment - Central Office | UNE Platform Residence                | Parity With FP Retail                         | 2.48     | 0.00      | 161     | 1        | 4       | 0.00     | -2.48   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-3-02-3341 | Entire State | % Missed Repair Appointment - Central Office | UNE 2-Wire Digital Loops              | Parity with FP Retail                         | 1.92     | NA        | 52      | NA       | 1       | NA       | -1.92   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-3-02-3342 | Entire State | % Missed Repair Appointment - Central Office | UNE 2-Wire xDSL Loops                 | Parity with FP Retail                         | 1.92     | 0.00      | 52      | 9        | 1       | 0.00     | -1.92   | 0.00         | 1.05    |
| NH | 1-Jun-12     | AGGR    | MR-3-02-3343 | Entire State | % Missed Repair Appointment - Central Office | UNE 2-Wire xDSL - Line Sharing        | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-3-02-3345 | Entire State | % Missed Repair Appointment - Central Office | UNE 2-Wire xDSL - Line Splitting      | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-3-03-2100 | Entire State | % CPE/TOK/FOK - Missed Appointment           | Resale POTS                           | No Standard                                   | 7.12     | 5.56      | 1165    | 36       | 83      | 2.00     | -1.57   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-3-03-2341 | Entire State | % CPE/TOK/FOK - Missed Appointment           | Resale 2-Wire Digital Services        | No Standard                                   | NA       | 0.00      | NA      | 1        | NA      | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-3-03-3112 | Entire State | % CPE/TOK/FOK - Missed Appointment           | UNE POTS Loop                         | No Standard                                   | NA       | 100.00    | NA      | 90       | NA      | 90.00    | 100.00  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-3-03-3140 | Entire State | % CPE/TOK/FOK - Missed Appointment           | UNE POTS Platform                     | No Standard                                   | NA       | 100.00    | NA      | 123      | NA      | 123.00   | 100.00  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-3-03-3341 | Entire State | % CPE/TOK/FOK - Missed Appointment           | UNE 2-Wire Digital Loops              | No Standard                                   | NA       | 100.00    | NA      | 1        | NA      | 1.00     | 100.00  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-3-03-3342 | Entire State | %CPE/TOK/FOK - Missed Appointment            | UNE 2-Wire xDSL Loops                 | No Standard                                   | NA       | 100.00    | NA      | 33       | NA      | 33.00    | 100.00  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-3-03-3343 | Entire State | %CPE/TOK/FOK - Missed Appointment            | UNE 2-Wire xDSL - Line Sharing        | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-3-03-3345 | Entire State | %CPE/TOK/FOK - Missed Appointment            | UNE 2-Wire xDSL - Line Splitting      | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-01-2100 | Entire State | Mean Time To Repair - Total                  | Resale POTS                           | Parity with FP Retail                         | 20.63    | 10.34     | 3375    | 35       | 69631   | 361.93   | -10.29  | 20.47        | 5.00    |
| NH | 1-Jun-12     | AGGR    | MR-4-01-2216 | Entire State | Mean Time To Repair - Total                  | Resale Specials (Non DS0 & DS0)       | Parity with FP Retail                         | 15.55    | 8.26      | 29      | 3        | 451     | 24.77    | -7.29   | 12.08        |         |
| NH | 1-Jun-12     | AGGR    | MR-4-01-2217 | Entire State | Mean Time To Repair - Total                  | Resale Specials (DS1 & DS3)           | Parity with FP Retail                         | 7.43     | NA        | 69      | NA       | 513     | NA       | -7.43   | 10.04        |         |
| NH | 1-Jun-12     | AGGR    | MR-4-01-2341 | Entire State | Mean Time To Repair - Total                  | Resale 2-Wire Digital Services (ISDN) | Parity with FP Retail                         | 87.18    | 5.57      | 3       | 1        | 262     | 5.57     | -81.62  | 93.95        |         |
| NH | 1-Jun-12     | AGGR    | MR-4-01-3112 | Entire State | Mean Time To Repair - Total                  | UNE POTS Loop                         | Parity with FP Retail                         | 21.17    | 7.84      | 3180    | 123      | 67327   | 963.83   | -13.34  | 19.12        | 5.00    |
| NH | 1-Jun-12     | AGGR    | MR-4-01-3140 | Entire State | Mean Time To Repair - Total                  | UNE POTS Platform                     | Parity with FP Retail                         | 20.63    | 10.02     | 3375    | 144      | 69631   | 1,442.96 | -10.61  | 20.47        | 5.00    |
| NH | 1-Jun-12     | AGGR    | MR-4-01-3216 | Entire State | Mean Time To Repair - Total                  | UNE Specials (Non DS0 & DS0)          | Parity with FP Retail                         | 15.55    | NA        | 29      | NA       | 451     | NA       | -15.55  | 12.08        |         |
| NH | 1-Jun-12     | AGGR    | MR-4-01-3217 | Entire State | Mean Time To Repair - Total                  | UNE Specials (DS1 & DS3)              | Parity with FP Retail                         | 7.43     | 8.71      | 69      | 84       | 513     | 731.80   | 1.28    | 10.04        | 0.59    |
| NH | 1-Jun-12     | AGGR    | MR-4-01-3341 | Entire State | Mean Time To Repair - Total                  | UNE 2-Wire Digital Loops              | Parity with FP Retail                         | 30.55    | 3.60      | 2       | 1        | 61      | 3.60     | -26.95  | 12.47        |         |
| NH | 1-Jun-12     | AGGR    | MR-4-01-5000 | Entire State | Mean Time To Repair - Total                  | Interconnection Trunks (CLEC)         | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-02-2110 | Entire State | Mean Time To Repair - Loop Trouble           | Resale POTS Business                  | Parity with FP Retail                         | 10.92    | 11.16     | 464     | 29       | 5066    | 323.72   | 0.24    | 11.76        | -0.19   |
| NH | 1-Jun-12     | AGGR    | MR-4-02-2120 | Entire State | Mean Time To Repair - Loop Trouble           | Resale POTS Residence                 | Parity with FP Retail                         | 23.42    | 17.28     | 2664    | 2        | 62378   | 34.55    | -6.14   | 19.52        |         |
| NH | 1-Jun-12     | AGGR    | MR-4-02-2341 | Entire State | Mean Time To Repair - Loop Trouble           | Resale 2-Wire Digital Services        | Parity with FP Retail                         | 194.83   | NA        | 1       | NA       | 195     | NA       | -194.83 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-02-3112 | Entire State | Mean Time To Repair - Loop Trouble           | UNE POTS Loop                         | Parity with FP Retail                         | 21.43    | 7.38      | 3128    | 117      | 67027   | 862.95   | -14.05  | 19.15        | 5.00    |
| NH | 1-Jun-12     | AGGR    | MR-4-02-3144 | Entire State | Mean Time To Repair - Loop Trouble           | UNE Platform Business                 | Parity With FP Retail                         | 10.92    | 7.43      | 464     | 87       | 5066    | 646.65   | -3.49   | 11.76        | -1.49   |
| NH | 1-Jun-12     | AGGR    | MR-4-02-3145 | Entire State | Mean Time To Repair - Loop Trouble           | UNE Platform Residence                | Parity With FP Retail                         | 23.42    | 16.98     | 2664    | 39       | 62378   | 662.11   | -6.44   | 19.52        | 2.66    |
| NH | 1-Jun-12     | AGGR    | MR-4-02-3341 | Entire State | Mean Time To Repair - Loop Trouble           | UNE 2-Wire Digital Loops              | Parity with FP Retail                         | 21.43    | 3.60      | 3128    | 1        | 67027   | 3.60     | -17.82  | 19.15        |         |
| NH | 1-Jun-12     | AGGR    | MR-4-02-3342 | Entire State | Mean Time To Repair - Loop Trouble           | UNE 2-Wire xDSL Loops                 | Parity with FP Retail                         | 21.43    | 6.42      | 3128    | 21       | 67027   | 134.84   | -15.01  | 19.15        | 5.00    |
| NH | 1-Jun-12     | AGGR    | MR-4-02-3343 | Entire State | Mean Time To Repair - Loop Trouble           | UNE 2-Wire xDSL - Line Sharing        | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-02-3345 | Entire State | Mean Time To Repair - Loop Trouble           | UNE 2-Wire xDSL - Line Splitting      | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-03-2110 | Entire State | Mean Time To Repair - Central Office Trouble | Resale POTS Business                  | Parity with FP Retail                         | 11.25    | 0.91      | 86      | 4        | 967     | 3.66     | -10.33  | 50.02        |         |
| NH | 1-Jun-12     | AGGR    | MR-4-03-2120 | Entire State | Mean Time To Repair - Central Office Trouble | Resale POTS Residence                 | Parity with FP Retail                         | 7.58     | NA        | 161     | NA       | 1220    | NA       | -7.58   | 11.91        |         |
| NH | 1-Jun-12     | AGGR    | MR-4-03-2341 | Entire State | Mean Time To Repair - Central Office Trouble | Resale 2-Wire Digital Services        | Parity with FP Retail                         | 33.36    | 5.57      | 2       | 1        | 67      | 5.57     | -27.79  | 16.43        |         |
| NH | 1-Jun-12     | AGGR    | MR-4-03-3112 | Entire State | Mean Time To Repair - Central Office Trouble | UNE POTS Loop                         | Parity with FP Retail                         | 5.78     | 16.81     | 52      | 6        | 300     | 100.88   | 11.04   | 7.94         | -1.69   |
| NH | 1-Jun-12     | AGGR    | MR-4-03-3144 | Entire State | Mean Time To Repair - Central Office Trouble | UNE Platform Business                 | Parity With FP Retail                         | 11.25    | 7.48      | 86      | 17       | 967     | 127.14   | -3.77   | 50.02        | -0.17   |
| NH | 1-Jun-12     | AGGR    | MR-4-03-3145 | Entire State | Mean Time To Repair - Central Office Trouble | UNE Platform Residence                | Parity With FP Retail                         | 7.58     | 7.06      | 161     | 1        | 1220    | 7.06     | -0.52   | 11.91        |         |
| NH | 1-Jun-12     | AGGR    | MR-4-03-3341 | Entire State | Mean Time To Repair - Central Office Trouble | UNE 2-Wire Digital Loops              | Parity with FP Retail                         | 5.78     | NA        | 52      | NA       | 300     | NA       | -5.78   | 7.94         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-03-3342 | Entire State | Mean Time To Repair - Central Office Trouble | UNE 2-Wire xDSL Loops                 | Parity with FP Retail                         | 5.78     | 2.63      | 52      | 9        | 300     | 23.68    | -3.14   | 7.94         | 1.12    |
| NH | 1-Jun-12     | AGGR    | MR-4-03-3343 | Entire State | Mean Time To Repair - Central Office Trouble | UNE 2-Wire xDSL - Line Sharing        | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-03-3345 | Entire State | Mean Time To Repair - Central Office Trouble | UNE 2-Wire xDSL - Line Splitting      | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-04-2100 | Entire State | % Cleared (all troubles) within 24 Hours     | Resale POTS                           | Parity with FP Retail                         | 72.09    | 94.29     | 3375    | 35       | 2433    | 33.00    | 22.20   | 0.00         | 3.05    |
| NH | 1-Jun-12     | AGGR    | MR-4-04-2216 | Entire State | % Cleared (all troubles) within 24 Hours     | Resale Specials (Non DS0 & DS0)       | Parity with FP Retail                         | 79.31    | 100.00    | 29      | 3        | 23      | 3.00     | 20.69   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-04-2217 | Entire State | % Cleared (all troubles) within 24 Hours     | Resale Specials (DS1 & DS3)           | Parity with FP Retail                         | 97.10    | NA        | 69      | NA       | 67      | NA       | -97.10  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-04-2341 | Entire State | % Cleared (all troubles) within 24 Hours     | Resale 2-Wire Digital Services        | Parity with FP Retail                         | 33.33    | 100.00    | 3       | 1        | 1       | 1.00     | 66.67   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-04-3112 | Entire State | % Cleared (all troubles) within 24 Hours     | UNE POTS Loop                         | Parity with FP Retail                         | 70.91    | 97.56     | 3180    | 123      | 2255    | 120.00   | 26.65   | 0.00         | 5.00    |
| NH | 1-Jun-12     | AGGR    | MR-4-04-3140 | Entire State | % Cleared (all troubles) within 24 Hours     | UNE POTS Platform                     | Parity with FP Retail                         | 72.09    | 91.67     | 3375    | 144      | 2433    | 132.00   | 19.58   | 0.00         | 5.00    |
| NH | 1-Jun-12     | AGGR    | MR-4-04-3216 | Entire State | % Cleared (all troubles) within 24 Hours     | UNE Specials (Non DS0 & DS0)          | Parity with FP Retail                         | 79.31    | NA        | 29      | NA       | 23      | NA       | -79.31  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-04-3217 | Entire State | % Cleared (all troubles) within 24 Hours     | UNE Specials (DS1 & DS3)              | Parity with FP Retail                         | 95.65    | 92.86     | 69      | 84       | 66      | 78.00    | -2.80   | 0.00         | -1.08   |
| NH | 1-Jun-12     | AGGR    | MR-4-04-3341 | Entire State | % Cleared (all troubles) within 24 Hours     | UNE 2-Wire Digital Loops              | Parity with FP Retail                         | 70.91    | 100.00    | 3180    | 1        | 2255    | 1.00     | 29.09   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-04-3342 | Entire State | % Cleared (all troubles) within 24 Hours     | UNE 2-Wire xDSL Loops                 | Parity with FP Retail                         | 19.29    | 100.00    | 140     | 30       | 27      | 30.00    | 80.71   | 0.00         | 5.00    |
| NH | 1-Jun-12     | AGGR    | MR-4-04-3343 | Entire State | % Cleared (all troubles) within 24 Hours     | UNE 2-Wire xDSL - Line Sharing        | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-04-3345 | Entire State | % Cleared (all troubles) within 24 Hours     | UNE 2-Wire xDSL - Line Splitting      | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-04-5000 | Entire State | % Cleared (all troubles) within 24 Hours     | Interconnection Trunks (CLEC)         | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |

| ST | METRIC_MONTH | CLEC_ID | METRIC_ID    | GEOGRAPHY    | METRIC_DESC                                                              | PRODUCT_DESC                            | STANDARD                                      | FRP_PERF | CLEC_PERF | FRP_DEN | CLEC_DEN | FRP_NUM | CLEC_NUM | DIFF    | STANDARD_DEV | Z_SCORE |
|----|--------------|---------|--------------|--------------|--------------------------------------------------------------------------|-----------------------------------------|-----------------------------------------------|----------|-----------|---------|----------|---------|----------|---------|--------------|---------|
| NH | 1-Jun-12     | AGGR    | MR-4-05-5000 | Entire State | % Out of Service > 2 Hours                                               | Interconnection Trunks (CLEC)           | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         | -1.54   |
| NH | 1-Jun-12     | AGGR    | MR-4-06-2110 | Entire State | % Out of Service > 4 Hours                                               | Resale POTS - Business                  | Parity with FP Retail                         | 60.25    | 76.92     | 317     | 13       | 191     | 10.00    | 16.67   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-06-2120 | Entire State | % Out of Service > 4 Hours                                               | Resale POTS - Residence                 | Parity with FP Retail                         | 88.65    | 100.00    | 1894    | 1        | 1679    | 1.00     | 11.35   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-06-2216 | Entire State | % Out of Service > 4 Hours                                               | Resale Specials (Non DS0 & DS0)         | Parity with FP Retail                         | 100.00   | NA        | 4       | NA       | 4       | NA       | -100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-06-2217 | Entire State | % Out of Service > 4 Hours                                               | Resale Specials (DS1 & DS3)             | Parity with FP Retail                         | 66.67    | NA        | 3       | NA       | 2       | NA       | -66.67  | 0.00         | 0.55    |
| NH | 1-Jun-12     | AGGR    | MR-4-06-3144 | Entire State | % Out of Service > 4 Hours                                               | UNE Platform Business                   | Parity with FP Retail                         | 60.25    | 53.33     | 317     | 30       | 191     | 16.00    | -6.92   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-06-3145 | Entire State | % Out of Service > 4 Hours                                               | UNE Platform Residence                  | Parity with FP Retail                         | 88.65    | 82.35     | 1894    | 17       | 1679    | 14.00    | -6.30   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-06-3216 | Entire State | % Out of Service > 4 Hours                                               | UNE Specials (Non DS0 & DS0)            | Parity with FP Retail                         | 100.00   | NA        | 4       | NA       | 4       | NA       | -100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-06-3217 | Entire State | % Out of Service > 4 Hours                                               | UNE Specials (DS1 & DS3)                | Parity with FP Retail                         | 66.67    | NA        | 3       | NA       | 2       | NA       | -66.67  | 0.00         | 0.59    |
| NH | 1-Jun-12     | AGGR    | MR-4-06-5000 | Entire State | % Out of Service > 4 Hours                                               | Interconnection Trunks (CLEC)           | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-07-2110 | Entire State | % Out of Service > 12 Hours                                              | Resale POTS - Business                  | Parity with FP Retail                         | 35.33    | 23.08     | 317     | 13       | 112     | 3.00     | -12.25  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-07-2120 | Entire State | % Out of Service > 12 Hours                                              | Resale POTS - Residence                 | Parity with FP Retail                         | 75.08    | 100.00    | 1894    | 1        | 1422    | 1.00     | 24.92   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-07-2341 | Entire State | % Out of Service > 12 Hours                                              | Resale 2-Wire Digital Services          | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         | 5.00    |
| NH | 1-Jun-12     | AGGR    | MR-4-07-3112 | Entire State | % Out of Service > 12 Hours                                              | UNE POTS Loop                           | Parity with FP Retail                         | 69.80    | 24.32     | 2146    | 37       | 1498    | 9.00     | -45.48  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-07-3144 | Entire State | % Out of Service > 12 Hours                                              | UNE Platform Business                   | Parity with FP Retail                         | 35.33    | 33.33     | 317     | 30       | 112     | 10.00    | -2.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-07-3145 | Entire State | % Out of Service > 12 Hours                                              | UNE Platform Residence                  | Parity with FP Retail                         | 75.08    | 41.18     | 1894    | 17       | 1422    | 7.00     | -33.90  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-07-3341 | Entire State | % Out of Service > 12 Hours                                              | UNE 2-Wire Digital Loops                | Parity with FP Retail                         | 68.70    | 0.00      | 2211    | 1        | 1519    | 0.00     | -68.70  | 0.00         | 2.73    |
| NH | 1-Jun-12     | AGGR    | MR-4-07-3342 | Entire State | % Out of Service > 12 Hours                                              | UNE 2-Wire xDSL Loops                   | Parity with FP Retail                         | 69.80    | 0.00      | 2146    | 3        | 1498    | 0.00     | -69.80  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-07-3343 | Entire State | % Out of Service > 12 Hours                                              | UNE 2-Wire xDSL - Line Sharing          | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-07-3345 | Entire State | % Out of Service > 12 Hours                                              | UNE 2-Wire xDSL - Line Splitting        | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-07-5000 | Entire State | % Out of Service > 12 Hours                                              | Interconnection Trunks (CLEC)           | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         | 0.21    |
| NH | 1-Jun-12     | AGGR    | MR-4-08-2110 | Entire State | % Out of Service > 24 Hours                                              | Resale POTS Business                    | Parity with FP Retail                         | 6.62     | 0.00      | 317     | 13       | 21      | 0.00     | -6.62   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-08-2120 | Entire State | % Out of Service > 24 Hours                                              | Resale POTS Residence                   | Parity with FP Retail                         | 30.57    | 0.00      | 1894    | 1        | 579     | 0.00     | -30.57  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-08-2216 | Entire State | % Out of Service > 24 Hours                                              | Resale Specials (Non DS0 & DS0)         | Parity with FP Retail                         | 0.00     | NA        | 4       | NA       | 0       | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-08-2217 | Entire State | % Out of Service > 24 Hours                                              | Resale Specials (DS1 & DS3)             | Parity with FP Retail                         | 0.00     | NA        | 3       | NA       | 0       | NA       | 0.00    | 0.00         | 4.33    |
| NH | 1-Jun-12     | AGGR    | MR-4-08-2341 | Entire State | % Out of Service > 24 Hours                                              | Resale 2-Wire Digital Services          | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-08-3112 | Entire State | % Out of Service > 24 Hours                                              | UNE POTS Loop                           | Parity with FP Retail                         | 27.59    | 0.00      | 2146    | 37       | 592     | 0.00     | -27.59  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-08-3144 | Entire State | % Out of Service > 24 Hours                                              | UNE Platform Business                   | Parity With FP Retail                         | 6.62     | 0.00      | 317     | 30       | 21      | 0.00     | -6.62   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-08-3145 | Entire State | % Out of Service > 24 Hours                                              | UNE Platform Residence                  | Parity With FP Retail                         | 30.57    | 17.65     | 1894    | 17       | 579     | 3.00     | -12.92  | 0.00         | 0.88    |
| NH | 1-Jun-12     | AGGR    | MR-4-08-3216 | Entire State | % Out of Service > 24 Hours                                              | UNE Specials (Non DS0 & DS0)            | Parity with FP Retail                         | 0.00     | NA        | 4       | NA       | 0       | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-08-3217 | Entire State | % Out of Service > 24 Hours                                              | UNE Specials (DS1 & DS3)                | Parity with FP Retail                         | 0.00     | NA        | 3       | NA       | 0       | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-08-3341 | Entire State | % Out of Service > 24 Hours                                              | UNE 2-Wire Digital Loops                | Parity with FP Retail                         | 27.59    | 0.00      | 2146    | 1        | 592     | 0.00     | -27.59  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-08-3342 | Entire State | % Out of Service > 24 Hours                                              | UNE 2-Wire xDSL Loops                   | Parity with FP Retail                         | 27.59    | 0.00      | 2146    | 3        | 592     | 0.00     | -27.59  | 0.00         | 0.00    |
| NH | 1-Jun-12     | AGGR    | MR-4-08-3343 | Entire State | % Out of Service > 24 Hours                                              | UNE 2-Wire xDSL - Line Sharing          | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-08-3345 | Entire State | % Out of Service > 24 Hours                                              | UNE 2-Wire xDSL - Line Splitting        | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-4-08-5000 | Entire State | % Out of Service > 24 Hours                                              | Interconnection Trunks (CLEC)           | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-5-01-2100 | Entire State | % Repeat Reports within 30 Days                                          | Resale POTS                             | Parity with FP Retail                         | 14.70    | 17.14     | 3375    | 35       | 496     | 6.00     | 2.45    | 0.00         | -0.68   |
| NH | 1-Jun-12     | AGGR    | MR-5-01-2200 | Entire State | % Repeat Reports within 30 Days                                          | Resale Specials                         | Parity with FP Retail                         | 20.41    | 33.33     | 98      | 3        | 20      | 1.00     | 12.93   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-5-01-2341 | Entire State | % Repeat Reports within 30 Days                                          | Resale 2-Wire Digital Services          | Parity with FP Retail                         | 0.00     | 0.00      | 3       | 1        | 0       | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-5-01-3112 | Entire State | % Repeat Reports within 30 Days                                          | UNE POTS Loop                           | Parity with FP Retail                         | 14.70    | 20.47     | 3375    | 127      | 496     | 26.00    | 5.78    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-5-01-3140 | Entire State | % Repeat Reports within 30 Days                                          | UNE POTS Platform                       | Parity With FP Retail                         | 14.70    | 12.50     | 3375    | 144      | 496     | 18.00    | -2.20   | 0.00         | 0.59    |
| NH | 1-Jun-12     | AGGR    | MR-5-01-3200 | Entire State | % Repeat Reports within 30 Days                                          | UNE Specials                            | Parity with FP Retail                         | 20.41    | 28.57     | 98      | 91       | 20      | 26.00    | 8.16    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-5-01-3341 | Entire State | % Repeat Reports within 30 Days                                          | UNE 2-Wire Digital Loops                | Parity with FP Retail                         | 14.70    | 0.00      | 3375    | 1        | 496     | 0.00     | -14.70  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-5-01-3342 | Entire State | % Repeat Reports within 30 Days                                          | UNE 2-Wire xDSL Loops                   | Parity with FP Retail                         | 14.70    | 32.26     | 3375    | 31       | 496     | 10.00    | 17.56   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-5-01-3343 | Entire State | % Repeat Reports within 30 Days                                          | UNE 2-Wire xDSL - Line Sharing          | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         | -2.70   |
| NH | 1-Jun-12     | AGGR    | MR-5-01-3345 | Entire State | % Repeat Reports within 30 Days                                          | UNE 2-Wire xDSL - Line Splitting        | Parity with VADI/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | MR-5-01-5000 | Entire State | % Repeat Reports within 30 Days                                          | Interconnection Trunks (CLEC)           | Parity with FP Retail                         | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | NP-1-01-5000 | Entire State | % Final Trunk Groups Exceeding Blocking Standard                         | CLEC Trunks                             | See Guidelines                                | NA       | 0.53      | NA      | 567      | NA      | 3.00     | 0.53    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | NP-1-02-5000 | Entire State | % Final Trunk Groups Exceeding Blocking Standard (No Exceptions)         | CLEC Trunks                             | See Guidelines                                | NA       | 55.20     | NA      | 567      | NA      | 313.00   | 55.20   | 0.00         | 0.00    |
| NH | 1-Jun-12     | AGGR    | NP-1-03-5000 | Entire State | Number Final Trunk Groups Exceeding Blocking Standard - Two (2) Months   | CLEC Trunks                             | See Guidelines                                | NA       |           | NA      |          | NA      | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | NP-1-04-5000 | Entire State | Number Final Trunk Groups Exceeding Blocking Standard - Three (3) Months | CLEC Trunks                             | See Guidelines                                | NA       |           | NA      |          | NA      | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | NP-2-01-6701 | Entire State | % On Time Response to Request for Physical Collocation                   | Collocation - New Applications          | 95% on time                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | NP-2-01-6702 | Entire State | % On Time Response to Request for Physical Collocation                   | Collocation - Augment Applications      | 95% on time                                   | NA       | 100.00    | NA      | 1        | NA      | 1.00     | 100.00  | 0.00         | 0.00    |
| NH | 1-Jun-12     | AGGR    | NP-2-02-6701 | Entire State | % On Time Response to Request for Virtual Collocation                    | Collocation - New Applications          | 95% on time                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | NP-2-02-6702 | Entire State | % On Time Response to Request for Virtual Collocation                    | Collocation - Augment Applications      | 95% on time                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | NP-2-03-6701 | Entire State | Average Interval - Physical Collocation                                  | Collocation - New Applications          | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | NP-2-03-6711 | Entire State | Average Interval - Physical Collocation                                  | Collocation Augment Applications not su | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         | 0.00    |
| NH | 1-Jun-12     | AGGR    | NP-2-03-6712 | Entire State | Average Interval - Physical Collocation                                  | Collocation Augment Applications subje  | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | NP-2-04-6701 | Entire State | Average Interval - Virtual Collocation                                   | Collocation - New Applications          | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | NP-2-04-6702 | Entire State | Average Interval - Virtual Collocation                                   | Collocation - Augment Applications - 45 | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | NP-2-05-6701 | Entire State | % On Time - Physical Collocation                                         | Collocation - New Applications          | 95% on time                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         | 100.00  |
| NH | 1-Jun-12     | AGGR    | NP-2-05-6702 | Entire State | % On Time - Physical Collocation                                         | Collocation - Augment Applications - 45 | 95% on time                                   | NA       | 100.00    | NA      | 2        | NA      | 2.00     | 100.00  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | NP-2-06-6701 | Entire State | % On Time - Virtual Collocation                                          | Collocation - New Applications          | 95% on time                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | NP-2-06-6702 | Entire State | % On Time - Virtual Collocation                                          | Collocation - Augment Applications - 45 | 95% on time                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | NP-2-07-6701 | Entire State | Average Delay Days - Physical Collocation                                | Collocation - New Applications          | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         | 0.00    |
| NH | 1-Jun-12     | AGGR    | NP-2-07-6702 | Entire State | Average Delay Days - Physical Collocation                                | Collocation Augment Applications        | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | NP-2-08-6701 | Entire State | Average Delay Days - Virtual Collocation                                 | Collocation - New Applications          | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | NP-2-08-6702 | Entire State | Average Delay Days - Virtual Collocation                                 | Collocation Augment Applications        | No Standard                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |

| ST | METRIC_MONTH | CLEC_ID | METRIC_ID    | GEOGRAPHY    | METRIC_DESC                                                                 | PRODUCT_DESC            | STANDARD                                          | FRP_PERF | CLEC_PERF | FRP_DEN | CLEC_DEN  | FRP_NUM | CLEC_NUM       | DIFF   | STANDARD_DEV | Z_SCORE |
|----|--------------|---------|--------------|--------------|-----------------------------------------------------------------------------|-------------------------|---------------------------------------------------|----------|-----------|---------|-----------|---------|----------------|--------|--------------|---------|
| NH | 1-Jun-12     | AGGR    | BI-1-02-1000 | Entire State | % DUF in four (4) Business Days                                             | Resale & UNE combined   | 95% in four (4) Business Days                     | NA       | 100.00    | NA      | 105469674 | NA      | 105,469,293.00 | 100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | BI-2-01-1000 | Entire State | Timeliness of Carrier Bill                                                  | Resale & UNE combined   | 98% in 10 Business Days                           | NA       | 1.00      | NA      | 219       | NA      | 219.00         | 1.00   | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | BI-3-04-1000 | Entire State | % CLEC Billing Claims Acknowledged within two (2) Business Days             | Resale & UNE combined   | 95% within two (2) business days after receipt    | NA       | 100.00    | NA      | 376       | NA      | 376.00         | 100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | BI-3-05-1000 | Entire State | % CLEC Billing Claims Resolved within 28 Calendar Days After Acknowledgment | Resale & UNE combined   | 95% within 28 Calendar Days after acknowledgement | NA       | 98.24     | NA      | 6303      | NA      | 6,192.00       | 98.24  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | BI-3-07-1000 | Entire State | % Full or Partial Denials                                                   | Resale & UNE combined   | No Standard                                       | NA       | 73.91     | NA      | 3607      | NA      | 2,666.00       | 73.91  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | BI-3-08-1000 | Entire State | % CLEC Billing Claim Credits Not Appearing on the Bill within 45 days       | Resale & UNE combined   | 97.5% within 45 calendar days                     | NA       | 100.00    | NA      | 805       | NA      | 805.00         | 100.00 | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | BI-9-01-1000 | Entire State | % Billing Completeness in Twelve Billing Cycles                             | Resale & UNE combined   | 96%                                               | NA       | 99.91     | NA      | 8417107   | NA      | 8,409,189.12   | 99.91  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OD-1-01-1021 | Entire State | Average Speed of Answer - Operator Services                                 | Operator Service Center | Parity with FairPoint Retail                      | 0.93     | 0.76      | 30197   | 7674      | 28048   | 5,800.00       | -0.17  | 0.00         |         |
| NH | 1-Jun-12     | AGGR    | OD-1-02-1021 | Entire State | Average Speed of Answer - Directory Assistance                              | Operator Service Center | Parity with FairPoint Retail                      | 1.91     | 1.24      | 105060  | 7222      | 201119  | 8,961.00       | -0.67  | 0.00         |         |